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## Alcohol and Entertainment Licensing Sub-Committee (B) – Supplementary

### Wednesday 22 March 2017 at 4.30 pm

Conference Hall - Brent Civic Centre, Engineers Way, Wembley, HA9 0FJ

### Membership:

**Members**Councillors:

Allie (Chair)

Jones (Substituting for Kansagra) Long (Substituting for Daly) **Substitute Members** 

Councillors:

Bradley, Eniola, Harrison, Hylton, Khan, Mahmood, McLeish, Perrin, Ms Shaw

and Stopp

**For further information contact:** Bryony Gibbs, Governance Services Officer (020) 8937 1355; Bryony.Gibbs@brent.gov.uk

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit:

democracy.brent.gov.uk

The press and public are welcome to attend this meeting



### **Agenda**

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

**Item** Page

2 Application by EP for the review of a premises licence held by The 1 - 138 Columbo Group Ltd at the premises known as Paradise by way of Kensal Green, 19 Kilburn Lane W10 4AE., pursuant to the Licensing Act 2003.

### **Conduct of the Hearing:**

The hearing shall proceed as follows:

- General introduction by the Regulatory Services Manager
- Case for the Responsible Authority Police/Regulatory Services
- Questioning of the Responsible Authority by Applicant and Members
- Representations by interested parties (if any)
- Case for the Applicant
- Questioning of the Applicant by the Responsible Authority and Members
- Summing up by the Responsible Authority
- Summing up by a representative of interested parties (if any)
- Summing up by the Applicant

### Members' Deliberation

The Chair will then ask the representatives of the Responsible Authority and the Applicant to leave the meeting room whilst the panel goes into close session to deliberate the application. The applicant and the representatives of the responsible authority will be recalled to the meeting room when the Sub-Committee has made its decision. The decision will be confirmed in writing to the applicant within 7 days



- Please remember to switch your mobile phone to silent during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.

Dear Philip,

Thank you for your email, the licensing authority accept the conditions as set below.

I hereby withdraw my representation.

**Kind Regards** 

Esther Chan
Licensing Inspector
Planning, Transportation & Licensing
Brent Council

0208 937 5303

www.brent.gov.uk

From: Philip Kolvin QC [mailto:philipk@cornerstonebarristers.com]

Sent: 15 March 2017 11:11

**To:** Chan, Esther **Subject:** RE: Paradise

**Dear Esther** 

Thanks so much for talking to me just now.

This is just to record the agreement we reached. We have agreed the following conditions. On that basis, you have agreed to withdraw your representation. The conditions we have agreed are:

### **CCTV**

- 1. A CCTV camera shall be installed and maintained to monitor the Regent Street side of the premises.
- 2. The CCTV system installed in the premises shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.

### External area

- 3. A non-fixed roped off area shall be in place from the premises entrance leading to the right side (when facing the premises), during the operating hours after 8 p.m. in order to prevent customers obstructing the public highway.
- 4. A designated smoking area shall be located to the left side (when facing the premises) to the end of the building boundary line on Kilburn Lane. A non-fixed rope shall be placed around the designated smoking area after8 p.m.

5. No more than 8 (eight) customers shall be permitted in the designated smoking area. It will be the duty of the SIA staff to manage/monitor the area on a regular basis.

### Proof of age

- 6. A "Challenge 25" policy shall be adopted and adhered to at all times.
- 7. A refusal book detailing date and time of the refused sale and the name of the person refusing the sale shall be kept and maintained and made available for inspection at the premises.

#### General

- 8. Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.
- 9. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service
- 10. SIA Security shall wear clothing that can be clearly and easily identified on CCTV.
- 11. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 12. The placing of bottles into receptacles outside the premises shall not be permitted between 21:00 hours and 08:00 hours the following morning.
- 13. No entry or re-entry shall be permitted after 0030 hours on Thursday, Friday and Saturday.
- 14. On any day alcohol is to be sold past 24:00 hours, there shall be a minimum of one SIA located at the bottom of each set of stairs to control the flow of customers to and from the first floor in order to control overcrowding.

Thank you so much for your assistance and co-operation in this matter.

Kind regards

Philip

Philip Kolvin QC

**Cornerstone Barristers** 

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### For the attention of the Licensing Sub-Committee

### c/o Esther Chan, Licensing Inspector, L B Brent

To whom it may concern,

I am writing with additional information regarding my application to review the premises licence of the Paradise bar in Kensal Green.

When Vanesha Seegoolam asked me if I wanted to meet the owners of the Paradise, I declined, as I had met owner Steve Ball and the manager Linton last year on 19th August, when Mr Ball had been fairly aggressive and dismissive. After the meeting they put a flashing light behind the bar which went on when the fire escape door was open, but I have observed people sitting and smoking on the fire escape during operating hours with the door wedged open, and staff constantly using the fire escape until 3am, and all the other problems continued.

In spite of this, Mr Ball's partner approached my neighbour to ask for my number, as she falsely claimed I had been trying to contact the owners, and then rang me several times a day for the next week. She said it had been upsetting to read my tenant's unacceptable experiences, for which she apologised, and offered to try to resolve some of the issues, e.g. by fitting solid gates with locks to prevent customers urinating into our gardens. She gave my neighbour £350 worth of vouchers each for us to spend at the Paradise (which we haven't used).

requested an informal meeting with me and my next-door-neighbour at house on Wednesday 9th February - when she came, she also brought Riz Shaikh (co-owner) and manager Scottie Bhattarai. I said that I was not at all happy that they had come without consulting us. They presented us each with a 2005 vintage magnum bottle of wine. Mr Shaikh apologised about the problems we'd had, said it was embarrassing and unacceptable, and asked for 4 months to put things right. According to him, it would take that long to get everything under control, move the 8 extractor fans etc. He offered to sound-proof our properties, station a security guard outside our houses, and close off Regent street on club nights.

In recognition of the stress we had suffered, he wanted to offer us £3000 each to 'go on holiday', equivalent to their lawyers and QC's fees - but if we went ahead with the licence review application, things would get unpleasant, as they only make money on club nights and would fight for their late licence. and I refused the offers - we didn't want to feel compromised or not be in a position to complain when things got out of hand, which had been happening constantly since the 2am licence was granted. Scottie and Riz Shaikh both wrote afterwards to confirm these and other proposed incentives (attached). I wrote to say that I intended to go ahead with the review, and did not hear from them again.

The noise problems have continued at the weekends, to the extent where my house-sitters couldn't stay on Friday and Saturday nights... nobody can be expected to sleep there and go to work the next day. I reported (13/2/17) to Licensing that there had been a fight on Saturday night, 4th February, at half past midnight, when the glass door to the flats above the shop next to the Paradise was smashed, and the management had the glass replaced the following day. I hope Licensing and/or the police have been able to view this footage. Apparently there was also a fight outside on Saturday 11th February, but the bouncers broke it up. People have been screaming and shouting in the street, cabs pick customers up from the Paradise, double park, and also pick up from our very narrow side-street, with up to 3 doors slamming on each pick-up, and people shouting as they've

been in the noisy club and are drunk etc. Even with the licence review, the noise problems and antisocial behaviour have continued - people said Kilburn Lane was very noisy on Saturday 4th March.

(For the past two weekends the Paradise has had up to 4 security personnel on Regent Street and things have been a lot quieter as a result).

I'm aware that the Brent Noise team has been rung on multiple occasions by my tenant and by other residents either at Westminster or at Brent, Kilburn Lane being the dividing line between the two boroughs. I do not understand why there appears to be no record of this. It may be that there When Westminster residents rang, they complained that neither Brent nor Westminster would not take their calls. The problem has now been resolved, but for the past several years, nobody in Westminster has been able to complain.

The Noise team only operates until 2am - as it stands, the club closes at 2am, but it takes at least half an hour for its customers to disperse. The problems with cabs, loutish behaviour of patrons, shouts, screams, and urination are particularly pronounced after closing time, although the problems also occur constantly between midnight and 2am.

My last tenant showed my neighbour a series of abusive texts she received from the former manager of the Paradise, Linton, calling her a c\*\*\*, which resulted in her calling the police and his being cautioned and told to leave her alone.

Lastly I would like to say that the Paradise bar applied for a licence till 1a.m. in 1993 and 2001, when there were 87 objections from residents, and it was refused. Since then the area has become more densely populated, with many new blocks of flats. In 2005, the Paradise applied for a licence until 2a.m. - I am adamant that no notice was given to any resident of this application and because there were no representations against, it was granted by delegated authority. If notice had been given, it's inconceivable that the 87 residents who wrote objecting to a 1a.m. licence in 2001 would have been content with a grant to 2a.m. in 2005.

My primary position is that I wish the hours of the premises to be reduced to midnight on Thursday, Friday and Saturday - the period between midnight and 2.30a.m. is when residents suffer most impact from these premises. Furthermore I would wish the conditions itemised in Appendix 1 to be attached to the premises,

attached to the premises,	
Yours faithfully,	
Eleanor Pole owner (since 1993)	
***************	**************************************
Scottie Bhattarai <	8160
to me, highmarsh, Riz, Shelley	
Dear Eleanor and	

Thank you for meeting with us earlier this afternoon. I would like to confirm from the meeting:

The following to be put in place immediately to be reviewed in four months:

- Proactive management of the noise and antisocial behaviour by Paradise management in the Regents Street and the Kilburn lane outside Paradise
- Signage in place Neighbourhood area, please leave quietly
- Sound proofing the windows where needed
- Moving the air-conditioner extractions
- Paradise to rent Regent Street on long term basis
- Holidays for and Eleanor worth £3k
- Better policing of the Regents Street by having a steward on duty on Friday and Saturday nights controlling the noise and funnelling the crowd making sure no late night disturbance to the residents
- Stricter door policy at Paradise so that as to avoid trouble makers/ drunk people coming into the venue
- Manage the cab/uber traffic outside Paradise liaising with a local cab company to manage the cabs and traffic on Kilburn Lane outside Paradise and on the Regents Street

Please get back to us if the above is satisfactory and anything you would like to add.

**Dear Scottie** 

Thank you for your email following this morning's meeting at house, and for sending the contact details.

I'm going to think about the Riz's suggestions in detail over the next few days, but wanted to make it clear that your list is not an accurate reflection of what was discussed.

Firstly, and I both rejected outright your offer of a holiday to the value of £6000, reflecting your savings in lawyers' and QC's fees. We said that we didn't want money from the Paradise or the Columbo Group, and that it's not a matter of compensating us for the stress we have suffered, so much as protecting our properties as investments, and putting an end to the unacceptable noise and anti-social behaviour and my tenants have had to endure.
Secondly, I said that I didn't want to rent my house to you or your employees, as this would compromise my ability to object to the Paradise's excesses, and would leave on her own as far as the problems highlighted in the licence review application are concerned.
We have also said that we don't want double- or secondary-glazing to be installed at your expense, or to have new gates, trellis, or locks.
and I have discussed the steward in hi-vis jacket patrolling the street or standing outside our houses, and we are not comfortable with this idea either. It would be better for an employee to be situated on the corner to keep an eye on Regent Street and stop gangs of people congregating there, using our gardens or pavement as a urinal, etc. Otherwise we feel it would make us feel under siege and give a bad message to my tenants, that they are living in a danger zone.
I would like to reiterate that the meeting was not how it was represented to us beforehand. persuaded and me to have an informal meeting where we could discuss the suggestions she had made over the phone. In fact didn't participate in the meeting at all, and we wouldn't have agreed to a meeting with the three of you, especially not in home, where it was sprung on us.
Yours sincerely,
Eleanor
*******************************
8 Feb
Scottie Bhattarai
to me, Riz,
Hi Ellie
Thank you for your swift response.
Firstly I would like to apologise for the confusion as I should have better explained that the points from my previous email were the points discussed and not agreed. Also had informed that Riz was going to come with her to see you guys.

We will take on board all your suggestions. We will have a staff on the Kilburn Lane/Regents Street corner preventing any anti-social behaviour and keeping a tab on the noise levels.

If you have any other suggestions we would happily implement them right away.

Riz is contactable at any time to help with any issue you might have.

We are reinforcing a culture of behaving in a responsible, caring and sustainable way. There will be more accountability from our side and better ownership/management presence to proactively prevent anything anti-social in the Regents Street.

prevent anything anti-social in the Regents Street.
Many thanks
Scottie
***************************************
Riz Shaikh

Dear Eleanor

to Scottie, me,

I would like to second Scotties email

Fundamentally I can see that there has been a real breakdown in trust and we've got a mountain to club to earn that trust back.

Please rest assured that I am a man of my word and I do sincerely care about my neighbours. I'm also embarrassed and sorry for the mess we've caused.

Please do give me a chance to put things right, and judge me on what I say. We will put things right if you give us the chance.

My number is Thanks

www.thecolumbogroup.com



### Proposed Conditions

I wish to endorse the conditions submitted to the committee by Esther Chan, Licensing Inspector, and additionally propose the following conditions (and some amendments):

### General

12: No entry or re-entry shall be permitted after 00:00 hours on Thursday, Friday and Saturday, save for up to 8 (eight) smokers who remain within the designated smoking area on Kilburn Lane between the hours of 00:00 hours and 01:30 hours.

### **Training**

15: All staff and door supervisors shall undergo induction training and refresher training at least once every three months to the effect that their duties include monitoring and taking reasonable steps to control the behaviour of customers in the smoking areas and in the immediate vicinity of the premises, including Regent Street, so as to prevent nuisance to neighbours. The training shall be documented and a record thereof shall be maintained on the premises and produced to an officer of the licensing authority upon request.

### **Door Supervisors**

- 16: Door supervisors are to remain on site until all customers have been cleared from the premises and dispersed from the surroundings.
- 17: On Thursday, Friday and Saturday there shall be a minimum of 5 (five) SIA door supervisors on duty from 9pm.
- 18: Ground floor rear garden:
- a) Prominent notices will be displayed in the ground floor garden area requesting customers to respect neighbours.
- b) Notwithstanding condition 13, on Thursday, Friday and Saturday nights there will be a maximum of 15 persons permitted into the ground floor rear garden area after 23:00 hours.
- c) On Thursday, Friday and Saturday night after 11pm, the ground floor rear garden area shall be continually supervised by a door supervisor located in the garden area to control noise nuisance to neighbours.
- d) On Thursday, Friday and Saturday night, the ground floor rear garden area shall be closed to all customers at 01:30a.m.
- e) The premises licence holder shall install and maintain an acoustic screen above the wall on the Regent Street boundary of the premises to the satisfaction of the Environmental Health Authority. Please provide details of the proposed construction and appearance including materials.
- 19: First floor emergency fire escape
- a) The first floor emergency fire escape shall not be used by customers except in an emergency.
- b) The first floor emergency fire escape shall not be used by staff during opening hours or after closing except in an emergency.
- c) A prominent notice shall be placed on the door to the fire escape stating that the door is for emergency use only.

### Premises Licence Review 223713460 - Paradise by Way of Kensal Green, 19 Kilburn Lane, London

d) The conservatory bar shall be continually staffed from 20:00 hours whenever the room is open to members of the public.

### 20: Winding down

- a) The premises licence holder shall implement a winding down policy whereby for the final 30 minutes of the night there is staggered closure of each of the rooms within the venue. During the winding down period, the music level shall be lowered, lights shall be raised, customers shall be asked to leave the venue quietly and shall be assisted, if necessary, with travel arrangements.
- b) The terminal hour for the retail sale of alcohol for consumption on or off the premises shall be:
  - Sunday 23:00 hours
  - Monday to Wednesday 23:30 hours
  - Thursday to Saturday 01:30 hours

### 21: Front smoking area

On Thursday, Friday and Saturday night, the front smoking area shall be closed at 01:30 hours. Those wishing leaving to smoke may not be re-admitted.

### 22: <u>Supervision of frontage</u>:

- a) On Thursday, Friday and Saturday after 22:00 hours an SIA registered door supervisor shall be given the position of taxi Marshall. The taxi Marshall shall be clearly identifiable as such and shall be responsible for the management of arrival and dispersal of customers by taxi or minicab, and discouraging use of horns, double-parking, and use of Regent Street for pick-up and drop-off. This person to be distinct from the persons described in 22(b), 22(c) and 22(d).
- b) On Thursday, Friday and Saturday after 01:00 hours, a duty manager shall be positioned outside the premises with the sole responsibility of helping with quiet egress and dispersal. This person to be distinct from the persons described in 22(a), 22(c) and 22(d).
- c) On Thursday, Friday and Saturday after 22:00 hours, a steward shall be positioned at the junction of Kilburn Lane and Regent Street to deter unnecessary ingress into Regent Street and to discourage any misbehaviour. This person to be distinct from the persons described in 22(a), 22(b) and 22(d).
- d) On Thursday, Friday and Saturday after 01:00 hours an SIA registered door supervisor shall also be positioned at the said junction to deter unnecessary ingress into Regent Street and to discourage any misbehaviour. This person to be distinct from the persons described in 22(a), 22(b) and 22(c).
- e) If customers leaving the premises are congregating outside at closing time on any night, a staff member must facilitate the dispersal of these customers to. minimise the potential for nuisance to neighbours.
- 23: A dedicated telephone number for complaints shall be provided to the Kensal Triangle Residents' Association or any other interested residential group and to local residents, and shall be posted in the window of the premises. The Manager or their deputy will carry at all times when on duty a portable telephone linked to this number. Calls to the number must be answered during all operational hours. Any complaints shall be recorded in the incident log and shall be handled and responded to respectfully and helpfully.
- 24: The premises licence holder shall host a community meeting at least once every three months, at which any issues of nuisance, disorder, and the operation of the premises may specifically be discussed. The meetings shall be minuted and any agreed action points recorded.

### Premises Licence Review 223713460 - Paradise by Way of Kensal Green, 19 Kilburn Lane, London

- 25: A tamper-proof noise limiter shall be installed with limits set in accordance with the requirements of the Environmental Health Officer.
- 26: There should be no noise emanating from plant or extractors positioned at the premises so as to amount to a nuisance.



## Paradise by Way of Kensal Green, Kilburn Lane - night of Friday 10th/Saturday 11th Regent Street CCTV footage (5 minute edit)

01:00	Camera 1	Audio: Girls shouting People leaving club on Kilburn Lane Security guard stationed in doorway People getting in white cab outside Paradise Black minicab on corner of Regent Street, leaves down Regent Street
01:35	Camera 1	Audio: Scream, followed by shouts People leaving club, some standing on corner of Regent Street & Kilburn Lane
02:11	Camera 1	People leaving, milling around on corner of Regent Street & Kilburn Lane Audio: music beats Men walking up and down Regent Street Drunken couple leaves down Regent Street
02:11 02:12	Camera 2	Person comes down fire escape Drunken couple continues along Regent Street Audio: music beats
02:13	Camera 1	Crowds on Kilburn Lane corner. Cabs picking up. Rowdy group leaves down Regent Street - security guard asks to be quiet Audio: Yells, shouts &. groans
02:15	Camera 2	Rowdy group leaves down Regent Street (Audio: Groans & shouts) Staff member wedges door open and smokes a cigarette Drunken couple returns, man urinates in Regent Street by Paradise gate Woman shouting 'Pee then! What's up with you?', falls off pavement.
02:23	Camera 1	People continue to leave on Kilburn Lane Women come back up Regent Street, followed by security guard Audio: 'Ganja weed' Security guard & manager on corner
02:35 02:35	Camera 2	Women leave (again) Staff member takes rubbish down fire escape Audio: 'Who you talking to?' What's the matter with you? You got a problem? Etc
02:37	Camera 2	Staff member goes back up fire escape Audio: Car beeps
02:43 02:45	Camera 2	Fire escape door remains open (since 02:15) Audio: Dumping bottles, banging Audio: More bottles
02:48	Camera 2	Upstairs lights go out Staff member comes down fire escape with more rubbish Audio: banging, crashing pans or buckets?
02:50	Camera 2	Staff member removes wedge & shuts fire escape door









### **BRENT COUNCIL**

## ALCOHOL AND ENTERTAINMENT LICENSING SUB-COMMITTEE $22^{\mathrm{ND}}$ MARCH 2017

# PARADISE BY WAY OF KENSAL GREEN EVIDENCE OF PREMISES LICENCE HOLDER

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# TAB 1 SUBMISSIONS OF PREMISES LICENCE HOLDER

### PARADISE BY WAY OF KENSAL GREEN

### SUBMISSIONS OF PREMISES LICENCE HOLDER

### **Summary**

- This application for review has been made by Eleanor Pole, who owns and lets out a small house on Regent Street which sits directly opposite Paradise and almost next to another pub, the Parlour. Apart from Eleanor Pole and her former tenants / current house-sitters, six other current householders in the area have made representations. All concern amenity issues.
- 2. There is no supportive representation from the environmental health authority.
- 3. Nor is there any representation from the Police.
- 4. The licensing authority made a representation. This was withdrawn upon agreement by the premises licence holder to the following conditions:

### **CCTV**

- 1. A CCTV camera shall be installed and maintained to monitor the Regent Street side of the premises.
- 2. The CCTV system installed in the premises shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.

### External area

3. A non-fixed roped off area shall be in place from the premises entrance leading to the right side (when facing the premises), during the operating hours after 8 p.m. in order to prevent customers obstructing the public highway.

- 4. A designated smoking area shall be located to the left side (when facing the premises) to the end of the building boundary line on Kilburn Lane. A non-fixed rope shall be placed around the designated smoking area after8 p.m.
- 5. No more than 8 (eight) customers shall be permitted in the designated smoking area. It will be the duty of the SIA staff to manage/monitor the area on a regular basis.

### Proof of age

- 6. A "Challenge 25" policy shall be adopted and adhered to at all times.
- 7. A refusal book detailing date and time of the refused sale and the name of the person refusing the sale shall be kept and maintained and made available for inspection at the premises.

#### General

- 8. Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.
- 9. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol

- (h) any visit by a relevant authority or emergency service
- 10. SIA Security shall wear clothing that can be clearly and easily identified on CCTV.
- 11. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 12. The placing of bottles into receptacles outside the premises shall not be permitted between 21:00 hours and 08:00 hours the following morning.
- 13.No entry or re-entry shall be permitted after 0030 hours on Thursday, Friday and Saturday.
- 14. On any day alcohol is to be sold past 24:00 hours, there shall be a minimum of one SIA located at the bottom of each set of stairs to control the flow of customers to and from the first floor in order to control overcrowding.
- 5. A copy of the agreement and withdrawal of the licensing authority's representation is at **Tab 2**.
- 6. This represents the licensing authority's own view of a fair, balanced and proportionate response to the matters which have been raised. Currently, the premises has no last entry time, so the new condition 13 above will means that no customers are admitted for the last 90 minutes of trade on Thursday to Saturday. This represents a substantial curtailment for the premises licence holder. It ought, however, to reduce activity on the street, and therefore potential nuisance, significantly.
- 7. No other responsible authorities support this review at all.
- 8. The Licensing Sub-Committee is therefore requested to adopt the solution advised upon by its officers, and impose the above conditions on the licence.

### Paradise By Way of Kensal Green

 Paradise is a beautiful former coaching house. It was the last stop on the way into London from Bristol, and was later named after a line in a poem by GK Chesterton, commemorated inside the pub itself.

- 10. The Columbo Group took over the pub in 2008 as a failing business. They restored it so as to respect and accentuate its historic features (including panelling, cornicing, glazed panels and wooden floors), and turned it into a thriving community hub. Downstairs there is a comfortable bar and a first class 75 cover restaurant. Upstairs there is a music / dance space (without windows, so preventing noise break-out), and a quiet conservatory and dining room. The small rear garden is the main smoking area and a smaller smoking area is maintained at the front on Kilburn Lane. Mr Ball has installed secondary double glazing throughout to protect the neighbours.
- 11. Photographs of the pub are at **Tab 3**.
- 12. Recent menus are at Tab 4.
- 13. The Columbo Group is owned by Steven Ball, who is a very experienced operator of licensed premises, including Blues Kitchens in Shoreditch, Brixton and Camden, the Jazz Café in Camden, Camden Assembly, The Old Queens Head public house in Islington and three nightclubs, Phonox in Brixton, Nest in Dalston and XOYO in Shoreditch.
- 14. This is the first time Mr Ball has been to a licensing review hearing. (A resident brought a review in 2008 but did not come to the hearing.)
- 15. The Columbo Group won the Best Late Night Operator Award at the Publican Awards in 2015.
- 16. Mr. Ball sets out to work in and with local communities. For example:
  - a. For many years Paradise has hosted every Kensal Green Triangle Residents Association meeting free of charge.
  - b. It has supported the save Kensal Green Library campaign both financially and through hosting events and meetings.
  - c. It holds the Kensal Flea, the annual fete and market which supports local businesses and charities.
  - d. It hosts the Harvest Festival, a local, community event at the neighbouring church, with all proceeds going to the parish.

e. It hosts Island Experiment, supporting local musicians and artists in the area, every week.

### 17. More widely:

- a. It raised £24,000 for Great Ormond Street Hospital through two art auctions.
- b. It raised £35,806 for Temwa, a charity supporting sustainable community development in Malawi.
- c. It raised over £10,000 for Kids Company with a series of events.
- d. It supported Street Smart's Christmas campaign for the homeless, for 4 years running.
- e. It hosts all the live performances of the Institute of Contemporary Music a local music school for young people for free.
- f. It hosts the live performances of the Rhythm Studio, a local music school for children, for free.
- g. It has hosted events for Save a Child's Heart Foundation, Oxfam, Get Tested, Blue Marine Foundation and the You You Mentoring Scheme for young people.
- 18. Evidence of some of this activity is included at **Tab 5**.
- 19. Paradise is known not just for its excellent décor and food, but also for its entertainment. Artists who have played there include Ed Sheeran, Blur, Emili Sande, Mumford & Sons, Lily Allan, Nick Grimshaw, Sophie Ellis Bextor and Annie Mac. Comedians have included Stewart Lee, Stephen Merchant and Russell Brand. It has hosted many events including book readings by Zadie Smith and Louis Theroux's wedding. There are many birthday, wedding and anniversary celebrations in the private rooms upstairs.
- 20. The pub has, therefore, been a great success story for Kensal Green and the borough in terms of heritage, culture, leisure, investment and employment.

- 21. In terms of impact, the absence of police and environmental heath representation speaks for itself.
- 22. The venue is very quiet during the week, when it is not thought that there are significant noise issues. The complaints seem to relate chiefly to Friday and Saturday nights when the venue is busiest and when the upstairs room is used for dancing. The upstairs accommodates 100 people, generally in the age range 25 40.
- 23. The small rear garden, with its licensed capacity for 30 (in fact Mr Ball permits 25), is used for exterior drinking until 11 p.m. but no drinks can be taken outside after that, i.e. it is then only for smoking. It is closed altogether at 1 a.m. The smoking area at the front is roped off and supervised with a maximum capacity of 15 (now to become 8 according to the conditions agreed with the licensing service). No drinks are permitted out front to protect the amenity of Kilburn Lane neighbours.
- 24. Rubbish is collected during the day: see waste contract at **Tab 6**. Other local premises are subject to night-time collections.
- 25. The venue is properly staffed. On Saturday nights there are 41 members of staff, tapering to 23 staff members working until closing time.
- 26. Paradise is on the corner of Kilburn Lane and Regent Street. Almost next door in Regent Street is the Parlour public house, which tends to serve alcohol until 12 with a long drinking up period to about 1 a.m. It does not use door staff at all. See photo at **Tab 7.**

### History

- 27. The licensed hours have been the same since long before the Columbo Group took over the pub, i.e. midnight Monday to Wednesday, 2 a.m. Thursday to Saturday and 11.30 p.m. on Sunday.
- 28. However, the main neighbour complaints have only come in the last few months. Mr Ball, who enjoys excellent relations with neighbours and authorities wherever he trades, has always responded positively to complaints and tried to take appropriate action.

- 29. After taking over the pub, there was a complaint of noise from the outside terrace upstairs. Mr Ball therefore glassed in the area and turned it into a conservatory with background music only to avoid noise breakout.
- 30. In June 2016, there was a query from the licensing service as to whether capacity limits upstairs were being observed. The premises supplied four weeks of CCTV footage to demonstrate they were. However, on the advice of the licensing service clickers were then used at the foot of the stairs to monitor capacity.
- 31. In August 2016, there was a complaint about day-time student parties which were said to be creating a disturbance to neighbours. Mr Ball met residents, heard their concerns, apologised profusely and made the decision to stop holding the parties altogether.<sup>1</sup>
- 32. At the same time, there was a complaint about customers coming out of a door from the conservatory and standing on the stairs. Mr Ball installed a flashing light to warn staff if the door is opened, and a sign making it clear it is an emergency exit, which seems to have improved matters.
- 33. At the beginning of February, the applicant, Ms Pole and her neighbour, met with Mr Ball's wife, co-owner and DPS to complain of noise from customers in Regent Street. At the meeting, Mr. Ball's co-owner presented gifts to each of them, accepted that their management of egress should have been better, apologised about the problems they had had, and offered them each £3,000 for a holiday by way of apology. Before the meeting, Ms Pole and her neighbour were also given £350 worth of vouchers for food and drink at Paradise.
- 34. Following the meeting, Paradise's DPS wrote to Ms Pole and her neighbour offering to take a number of steps to resolve the issue of noise in Regent Street. The offers included better policing of Regent Street among other items.
- 35. Ms Pole rejected the offers and started these review proceedings, although in the chain of correspondence which followed, she did refer to the idea of a steward in a hivis jacket standing on the corner of Kilburn Lane and Regent Street.

3

<sup>&</sup>lt;sup>1</sup> Ms Pole says that Mr Ball was aggressive and dismissed at the meeting. Mr Ball is sad about that. He is a calm and concerned person, apologised and made it clear that he was going to take action, which he did.

- 36. Mrs Pole is critical of the Columbo Group's approach to the meetings. Mr Ball is very sad she feels that way. The correspondence shows the Columbo Group to have approached the matter in a sensitive, respectful and neighbourly way.
- 37. As a result of the February meeting and correspondence Mr Ball stationed a steward in Regent Street at night to move customers on and moderate their behaviour. Towards closing time, one of the managers is in the street directing taxis and moving people on.
- 38. As stated above, the venue is quiet at night apart from Friday and Saturday. The new last entry time of 12.30 a.m. on Friday and Saturday will obviously reduce activity significantly, and the new management arrangements in relation to the exterior will be maintained.
- 39. In general, Mr Ball has not received continuing complaints from neighbours over the period he has been here. When there have been issues, he has dealt with them. He had believed that any more general complaints would come through the Kensal Triangle Residents Association, which he is proud to host. However, it does strike him that there may be room for a separate community forum dealing with any concerns arising from Paradise, which he would be pleased to host. He would also be pleased to give out a dedicated telephone number to local residents so that they can get any issues attended to rapidly.

### This review

- 40. It is believed that Ms Pole has not lived at her property for very many years. The first time she met and spoke with Mr. Ball was in about August 2016, when Mr Ball took steps to resolve her then complaints relating to day time parties and use of the stairs from the conservatory. Following her conversation with Mr Ball's colleagues in February, he has taken further steps by posting a steward at the head of Regent Street to protect the amenity of residents of Regent Street. This has been observed by Mr Forde and seems to be helping: see his report at Tab xxx.
- 41. The other representations include 9 from current residents.

- 42. Of these, two live on Regent Street. It is hoped that the recent measures will have helped them, together with the conditions agreed with the licensing service, including in particular the last entry of 12.30 a.m.
- 43. Two live in Pember Road, out of the 70 residential dwellings on that road, while five live on Kilburn Lane, out of a large number of dwellings on the Westminster and Brent side of the road between Buller and Harrow Roads. They also ought to be assisted by the conditions agreed with the licensing service, including in particular the last entry of 12.30 a.m.

### Report by Niall Forde

44. In response to this review, Mr Ball instructed a licensing consultant, Niall Forde, to inspect the premises, its operation and impact. The report is at **Tab 8.** Mr. Forde inspected following the February meeting with Ms Pole and observed the steward now being used to police the corner of Regent Street on Friday and Saturday nights as well as other exterior management measures, including active intervention to move customers on and manage the activity of cabs. He witnessed no public nuisance from persons outside the premises and no music noise audible outside. He considered that the new last entry time of 12.30 a.m. will reduce the potential for nuisance on the way in, and result in a more gradual dispersal on the way out. He concludes:

"In summary staff are now taking effective measures to mitigate disruption on dispersal. These measures have been place for the last five weeks and are regularly being reviewed and adapted.

I didn't witness any public nuisance or crime and disorder during my inspection. The licence holder has since further agreed to additional condition regarding re-entry and numbers of smokers outside the premise after 23:00. I therefore believe that the representation including agreed conditions made by the Licensing Authority is a proportionate response to the review application submitted, and that amending the licence in line with their recommendations would be promoting the licensing objectives in this case."

45. He also made some short extra recommendations (report page 9), which the premises licence holder will act upon.

Conclusion

46. Mr Ball has owned the venue for 9 years and has proved himself to be a responsible,

community-minded operator. He has not extended the hours of trade. Over the last

few months, he has met with residents who have complained and he has taken

immediate action to resolve their complaints.

47. The current objectors represent a small percentage of local residents.

48. Mr. Ball has given careful consideration to what they say and has agreed to accept a

further 14 conditions on his licence, proposed by the licensing service.

49. No other responsible authorities have made representations at all.

50. Mr Ball is keen to establish a community forum so that the situation can be monitored

collaboratively, and is also happy to establish a dedicated telephone line so that any

issues can be rapidly communicated and acted upon. He will also act on the

suggestions made by Mr Forde.

51. The Sub-Committee will be invited to impose the conditions agreed with the licensing

service.

PHILIP KOLVIN QC 20<sup>th</sup> March 2017

Cornerstone Barristers London WC1

### TAB 2

# LICENSING AUTHORITY AGREEMENT AND WITHDRAWAL OF REPRESENTATIONS

### **Philip Kolvin QC**

From: Chan, Esther < Esther.Chan@brent.gov.uk >

**Sent:** 15 March 2017 16:15 **To:** 'Philip Kolvin QC'

Cc: Business Licence; Patel, Yogini; Legister, Linda; Miller-Johnson, Lavine

Subject: The Paradise, 19 Kilburn Lane, W10 4AE - Your Ref 223713460

Dear Philip,

Thank you for your email, the licensing authority accept the conditions as set below.

I hereby withdraw my representation.

Kind Regards

Esther Chan Licensing Inspector Planning, Transportation & Licensing Brent Council

0208 937 5303

### www.brent.gov.uk

From: Philip Kolvin QC [mailto:philipk@cornerstonebarristers.com]

Sent: 15 March 2017 11:11

**To:** Chan, Esther **Subject:** RE: Paradise

Dear Esther

Thanks so much for talking to me just now.

This is just to record the agreement we reached. We have agreed the following conditions. On that basis, you have agreed to withdraw your representation. The conditions we have agreed are:

### **CCTV**

- 1. A CCTV camera shall be installed and maintained to monitor the Regent Street side of the premises.
- 2. The CCTV system installed in the premises shall be capable of obtaining clear facial recognition images and a clear head and shoulder image of every person entering or leaving the premises.

### External area

- 3. A non-fixed roped off area shall be in place from the premises entrance leading to the right side (when facing the premises), during the operating hours after 8 p.m. in order to prevent customers obstructing the public highway.
- 4. A designated smoking area shall be located to the left side (when facing the premises) to the end of the building boundary line on Kilburn Lane. A non-fixed rope shall be placed around the designated smoking area after8 p.m.
- 5. No more than 8 (eight) customers shall be permitted in the designated smoking area. It will be the duty of the SIA staff to manage/monitor the area on a regular basis.

### Proof of age

- 6. A "Challenge 25" policy shall be adopted and adhered to at all times.
- 7. A refusal book detailing date and time of the refused sale and the name of the person refusing the sale shall be kept and maintained and made available for inspection at the premises.

General

8. Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.

- 9. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service
- 10. SIA Security shall wear clothing that can be clearly and easily identified on CCTV.
- 11. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 12. The placing of bottles into receptacles outside the premises shall not be permitted between 21:00 hours and 08:00 hours the following morning.
- 13. No entry or re-entry shall be permitted after 0030 hours on Thursday, Friday and Saturday.
- 14. On any day alcohol is to be sold past 24:00 hours, there shall be a minimum of one SIA located at the bottom of each set of stairs to control the flow of customers to and from the first floor in order to control overcrowding.

Thank you so much for your assistance and co-operation in this matter.

Kind regards

Philip Philip Kolvin QC Cornerstone Barristers

S: 020 7242 4986 / 0333 240 0591

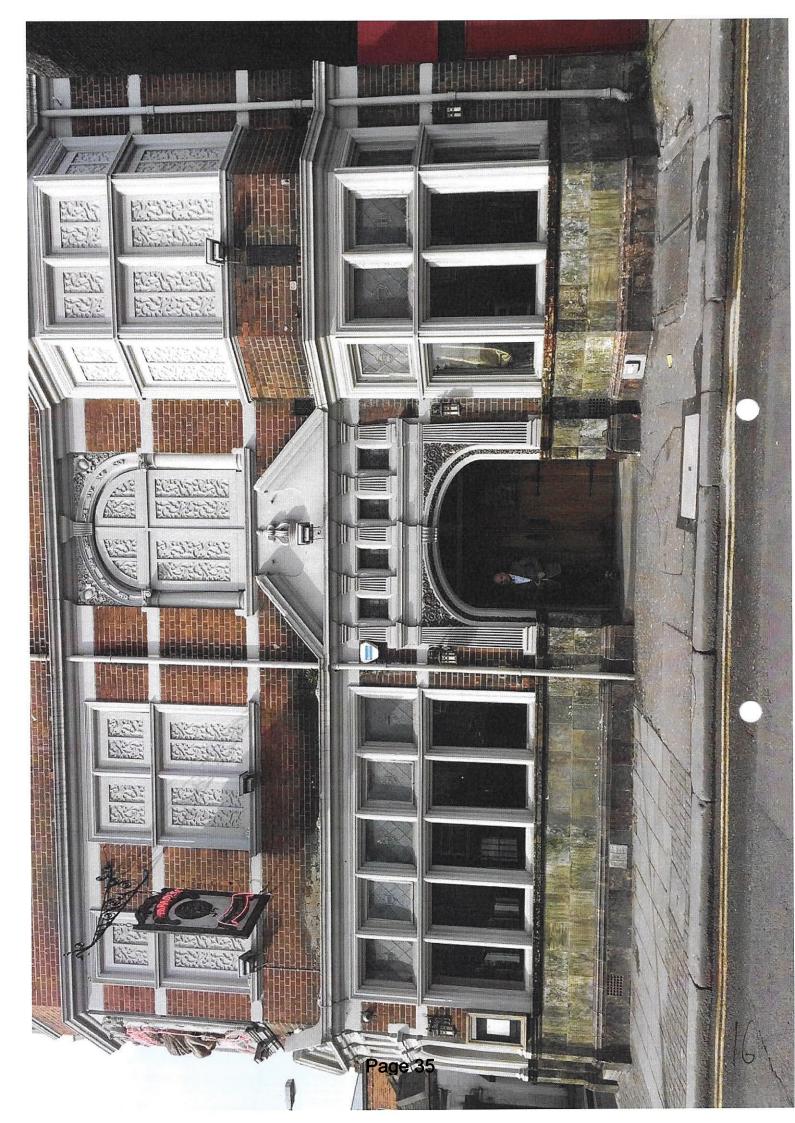
London • Birmingham • Cardiff • DX: LDE 316 Chancery Lane

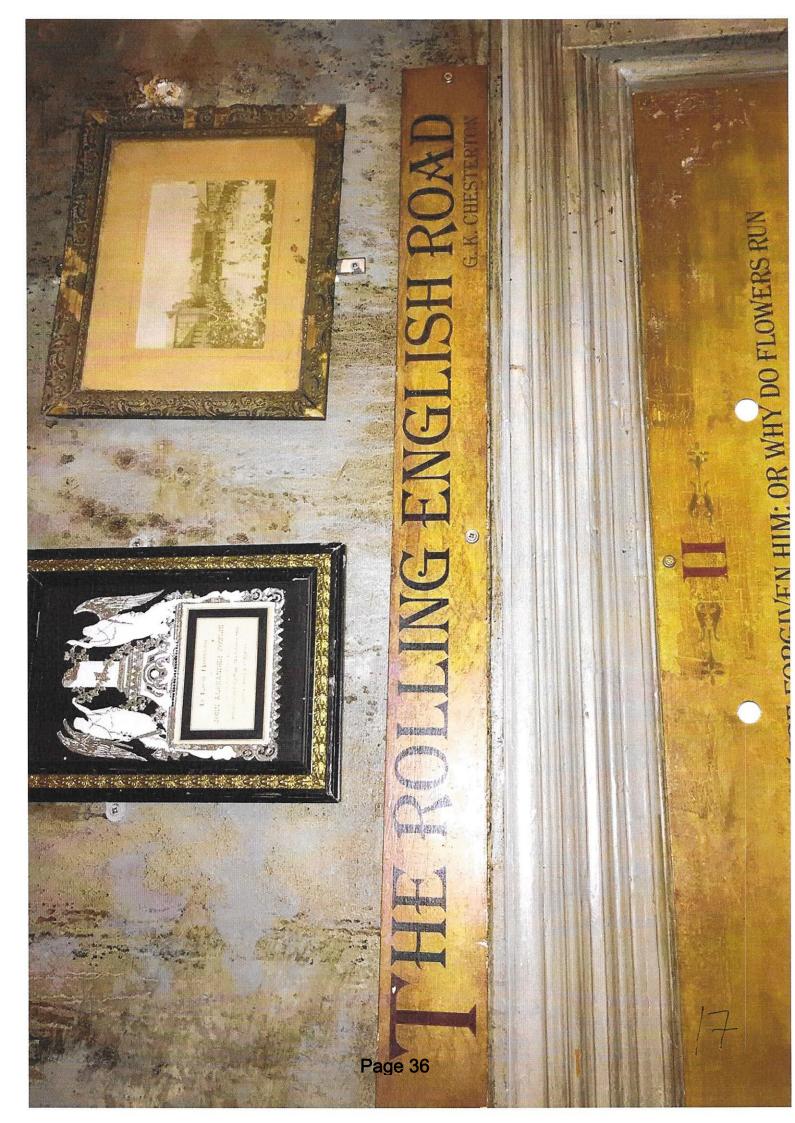
This e-mail and any attachments are confidential and may also be privileged. If you are not the named recipient, please notify the sender immediately and do not disclose the contents to any other person use it for any purpose or store or copy the information.

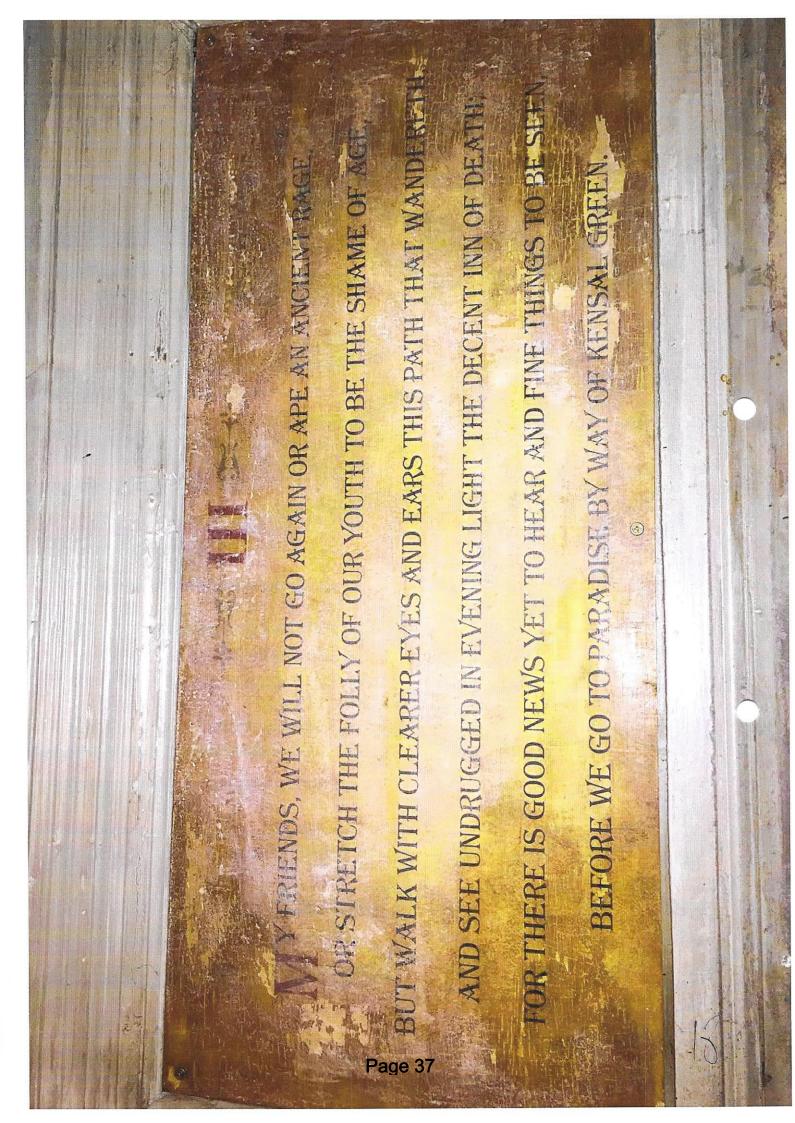
We make every effort to keep our network free from viruses. However, you do need to verify that this e-mail and any attachments are free of viruses as we can take no responsibility for any computer virus which might be transferred by way of this e-mail.

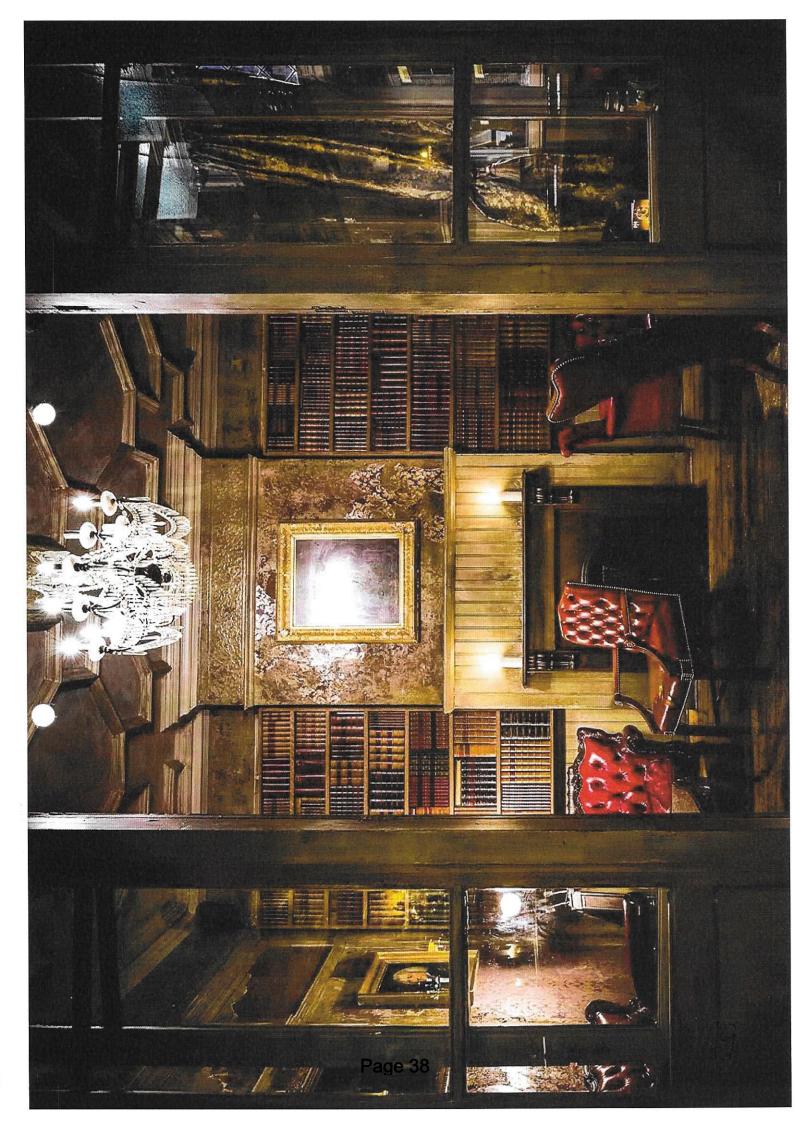
The use of Brent Council's e-mail system may be monitored and communications read in order to secure effective operation of the system and other lawful purposes.

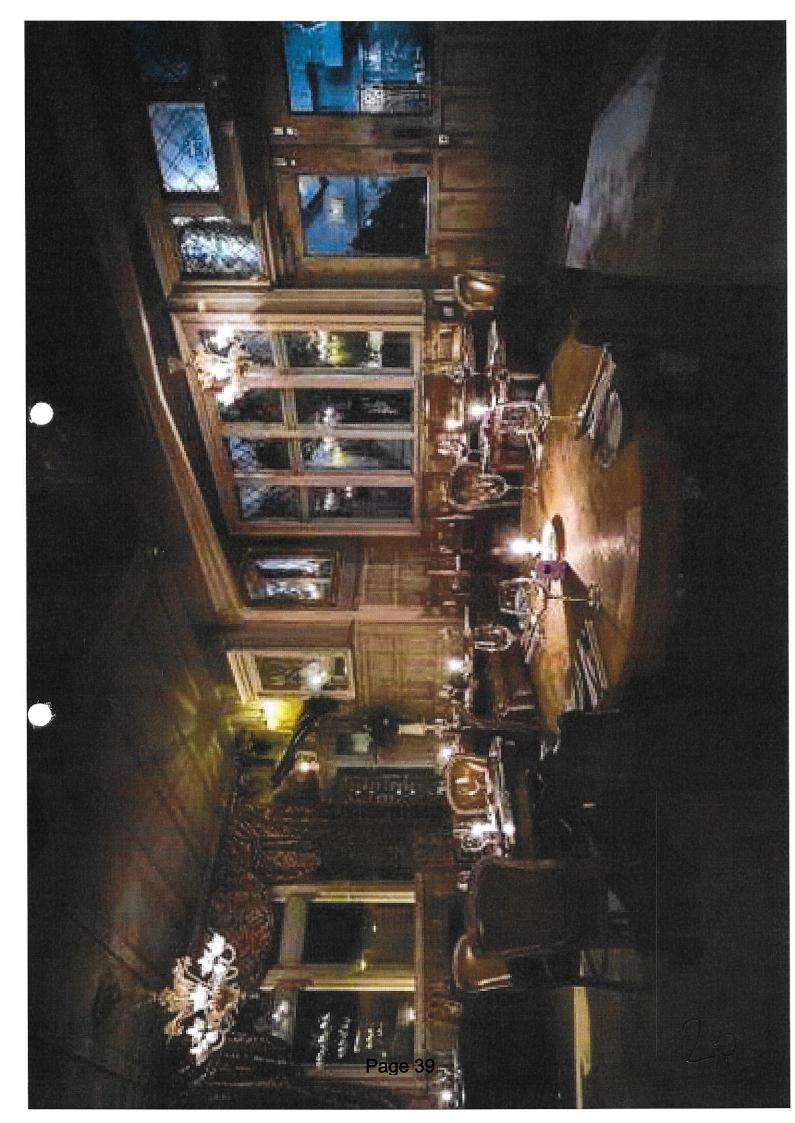
# TAB 3 PARADISE PHOTOGRAPHS

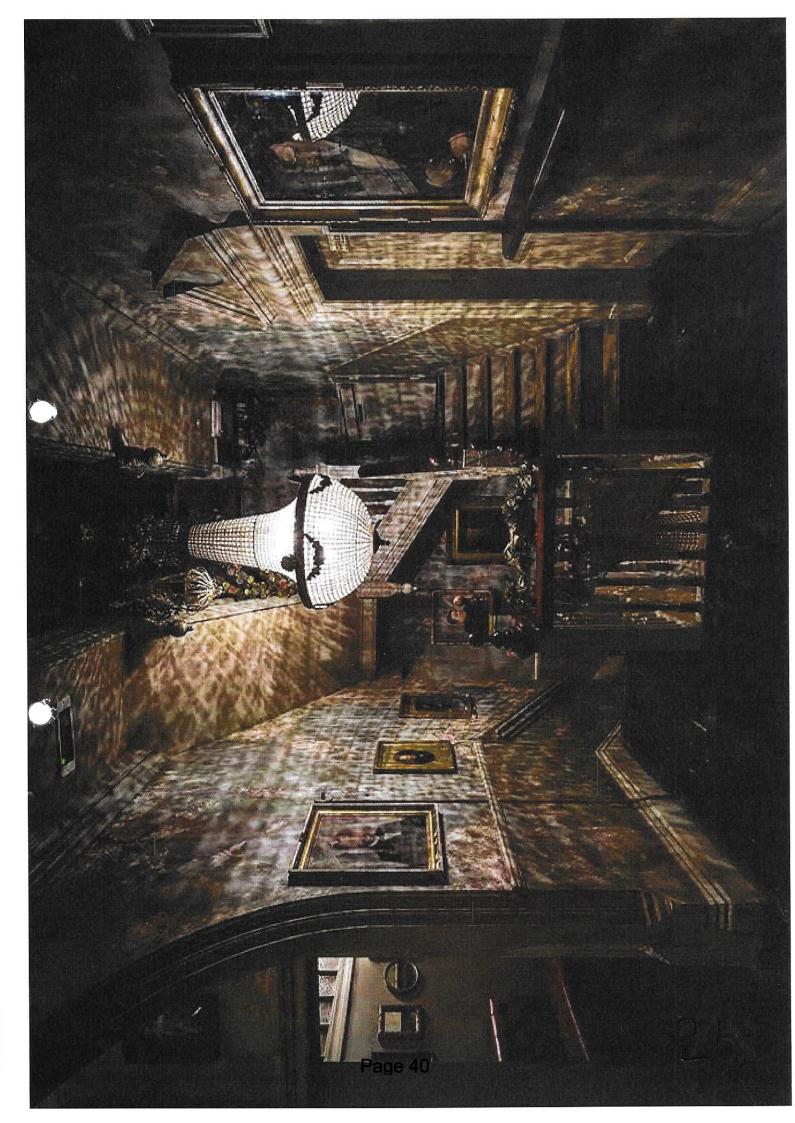


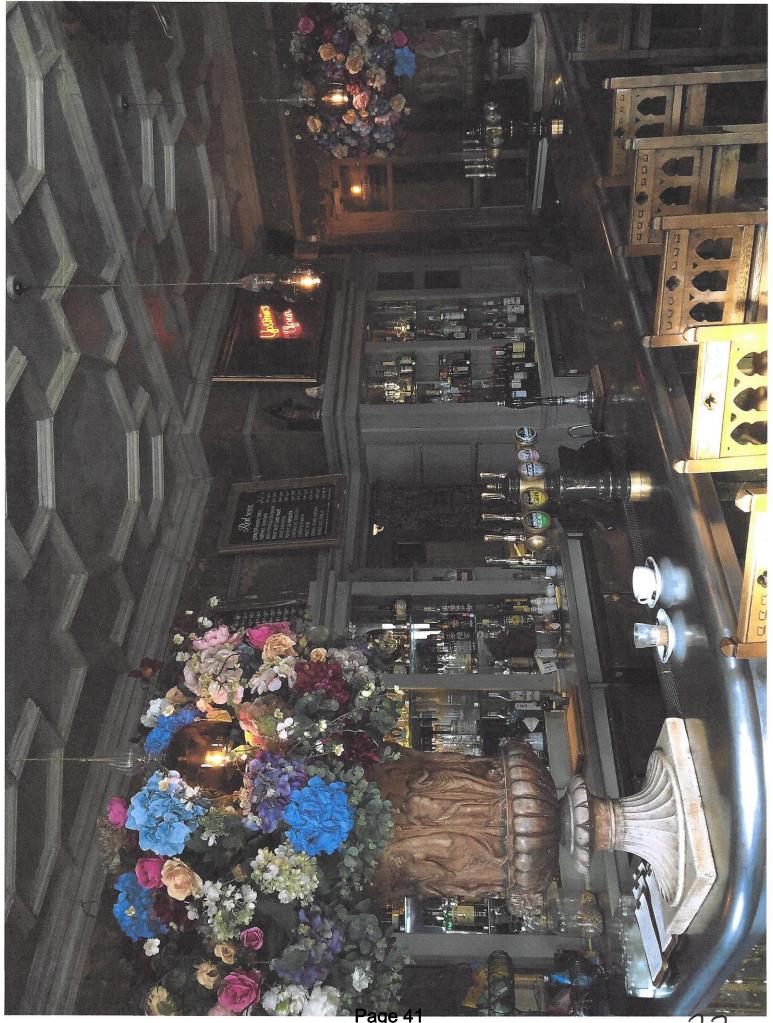




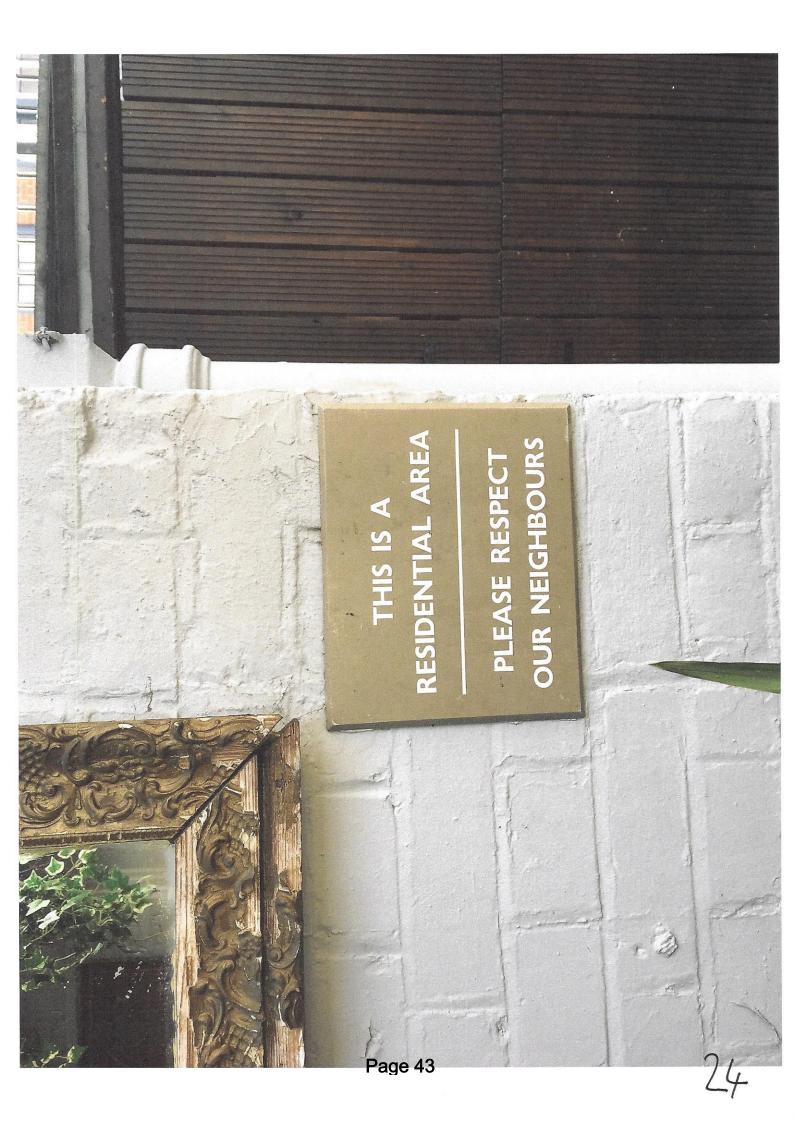






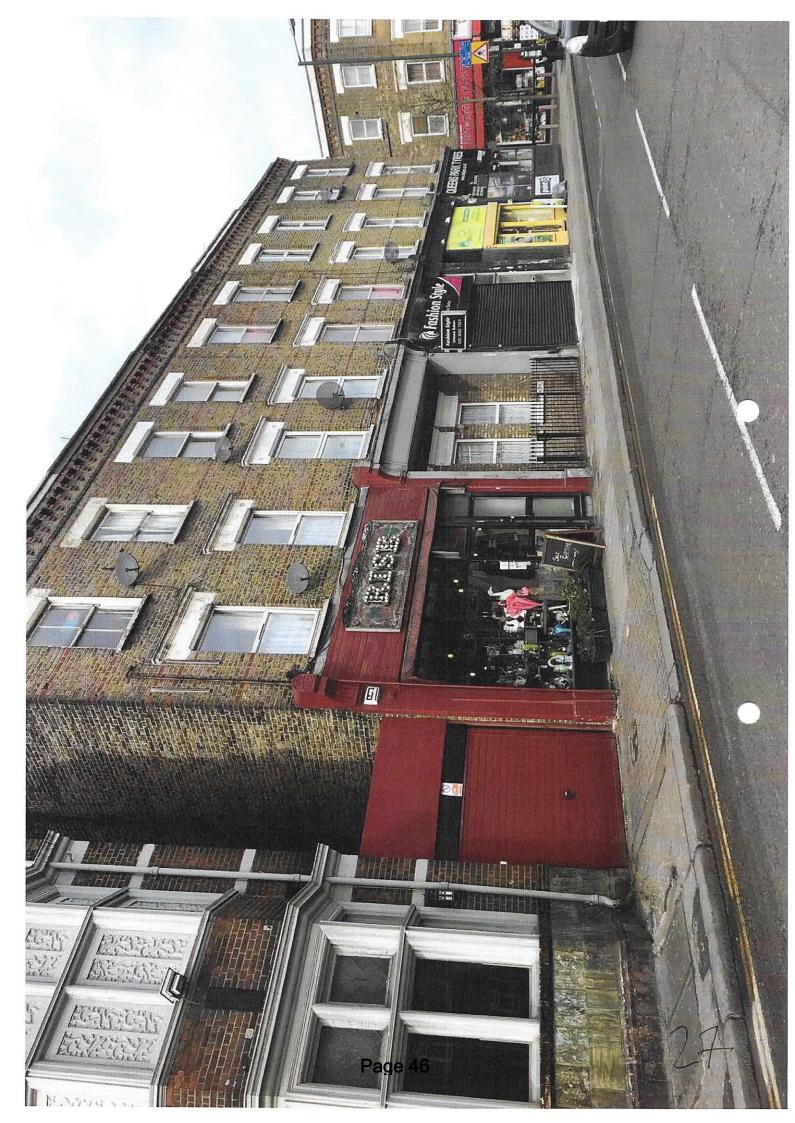












TAB 4 MENUS



### Saturday 18th February

Prosciutto & pear risotto with roasted tomato & rosemary breadcrumbs 7.50

Burrata & beetroot salad with celeriac, blood orange & watercress pesto 7.50

Quail & purple kale 'mousakhan' with sumac & whipped fetta 8.50

Pork belly pie with lemon puff pastry & winter cabbage slaw 8.50

Seared sesame tuna, avocado Fattoush salad, tahini yoghurt 9.00/14.50

Jerusalem artichokes, carrots & beetroot with barley, flowering sprouts & almonds 14.00

Pan fried sea bream with grilled cabbage, agretti, olives, tomatoes, crème fraiche & chilli oil 17.50

Grilled poussin with pomegranate, fennel & radicchio salad, garlic aioli & coriander cress 17.00

Slow roasted lamb shoulder with parsnip puree, spiced swiss chard & Marsala jus 18.50

Char-grilled rib eye with roasted root vegetables, broccoli & blue cheese butter 24.50

Chateaubriand (to share) with char-grilled broccoli, horseradish, crispy kale, fries & peppercorn sauce 62.50

Fries & rosemary salt 3.00

Mixed leaf salad with Amalfi lemon dressing 3.50

Polenta chips with parmesan 4.00

Winter kale & chilli oil 4.00

Dine in the restaurant and bring your own wine for free every Monday

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used. If you have a food allergy or intolerance, please inform your server.

follow us on Instagram @weloveparadise



### Monday 6th March

Morel mushrooms on toast with wild garlic, artickokes & parmesan 7.50

Prosciutto & pear with rocket, parmesan, pomegranate & fetta 7.50

Prawns & barley with roasted tomato & rosemary breadcrumbs 8.25

Quail & purple kale 'mousakhan' with sumac & whipped fetta 8.50

Seared sesame tuna, avocado Fattoush salad, tahini yoghurt 9.00/14.50

Roasted jerusalem artichokes & beetroots with barley, carrots & almonds 14.00

Pan fried sea bream with grilled cabbage, agretti, olives, tomatoes, crème fraiche & chilli oil 17.50

Grilled poussin & chorizo with tomato & radicchio salad, black garlic aioli 17.00

Slow roasted lamb shoulder with carrot puree, spiced swiss chard & Marsala jus 18.50

Char-grilled rib eye with roasted root vegetables, broccoli & blue cheese butter 24.50

Fries & rosemary salt 3.00

Mixed leaf salad, Amalti lemon dressing 3.50

Polenta chips with parmesan 4.00

Broccoli, kale & chilli oil 4.00

No corkage charge in the restaurant on Monday's

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used. If you have a food allergy or intolerance, please inform your server.

follow us on Instagram @weloveparadisc



### RED

175ml/250ml/Carafe/Bottle

2014 CABERNET SAUVIGNON, MAN FAMILY, Ou Kalent, South Africa	
2015 MERLOT, CHATEAU DU DONJON, Languedoc Roussillon, France	6.25/8.75/16.75/25.50
2014 PINOT NOIR, LAND MADE, Marlborough, New Zealand	6.50/9.00/17.00/26.00
2012 SALICE SALENTINO, CANDIDO, Puglia, Italy	7.25/9.50/18.00/27.50
2015 MALBEC, LAGARDE, Mendoza, Argentina	50/10.00/22.00/28.50
2014 CHATEAU DES GRAVIERES, Bordeaux, Graves, France	8.00/12.00/23.00/33.00
2015 FRAPPATO, PLANETA, Sicily, Italy	8.50/12.00/23.00/34.00
2014 OUINTA DO CRASTO SUPERIOR, Douro, Portugal	9.00/12.50/25.00/36.00
2012 SHIRAZ, SKILLOGALEE, Clare V alley, Australia	9.75/13.50/26.00/38.00
2013 PINOT NOIR, MACMURRAY, Russian River V alley, California, USA	.14.50/18.00/35.00/48.00
2011 BAROLO, D'ALBA, Serralunga, Piedmont, Itlay	15.00/21.00/40.00/50.00
2012 MERLOT, CONTE BRANDOLINI, Friuli, İtaly	
2012 CABERNET FRANC, CROSSROADS, Hawkes Bay, New Zealand	
2014 BARBERA VIGNETO, CONTERNO FANTINO, Piedmont, Italy	.,45.00
2011 SPATBURGUNDER, KNIPSER, Plafz, Germany	50.00
2011 CRASTO, TERRUGA NACIONAL, Douro, Portugal	
2013 CABERNET SAUVIGNON, ARTEMIS, Stag's Leap, California, USA	
2005 CABERNET SAUVIGNON, MEDOC CHATEAU POTENSAC, France	
2005 CHATEAUNEUF DU PAPE, CUVEE LAURENCE, Domaine du Pegau,	
2001 CABERNET SAVIGNON, TIGNANELLO, Tuscany, Italy	
1996 CHATEAU HAUT-BRION, CRU CLASSE DES GRAVES, Bordeaux, Fr	
1000 CHATEAU MOUTON DOTUS CHILD Dauliae Franco Magnum	

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used



### WHITE

175ml/250ml/Carafe/Bottle

2014 PINOT GRIGIO, VERITIERE, Veneto, Italy	0
2015 CIRO, LIBRANDI, Calabria, Italy	0(
2015 PICPOUL DE PINET, DOMAINE DE BELLE MARE, Languedoc, France6.25/8.50/16.75/24.5	
2016 SAUVIGNON BLANC, I.AND MADE, Marlborough, New Zealand	00
2015 CHENIN BLANC, KEN FORRESTER, Stellenbosch, South Africa	0(
2015 RIESLING, KNIPSER, Plajz, Germany	
2014 GEWURZTRAMINER, SKILLOGALEE, Clare Valley, Australia 8.75/12.00/23.50/34.5	
2015 ETNA, PLANETA, Sicily, Itay	00
2014 CROSSROADS CHARDONNAY, Hawke's Bay, New Zeland	
2013 TRIMBACH, PINOT GRIS RESERVE, Alsaco, France	00
2015 CHARDONNAY, KOOYONG, Victoria, Australia	0
2014 MERCURY, DOMAINE MICHEL JUILLOT, Burgundy, France	
2013 KALIMERA BIANCOLELLA, CENATIEMPO VINI D'ISCHIA, Ischia, Italy	)()
2013 KARIA CHARDONNAY, Stag's Leap, California, USA	0
2606 CHABLIS PREMIER GRU, FORETS, Chablis, France	00
2014 CHATEAU DE LA MALTROYE, CHASSAGNE- MONTRACHET, Côte D' Or, France 75.0	00

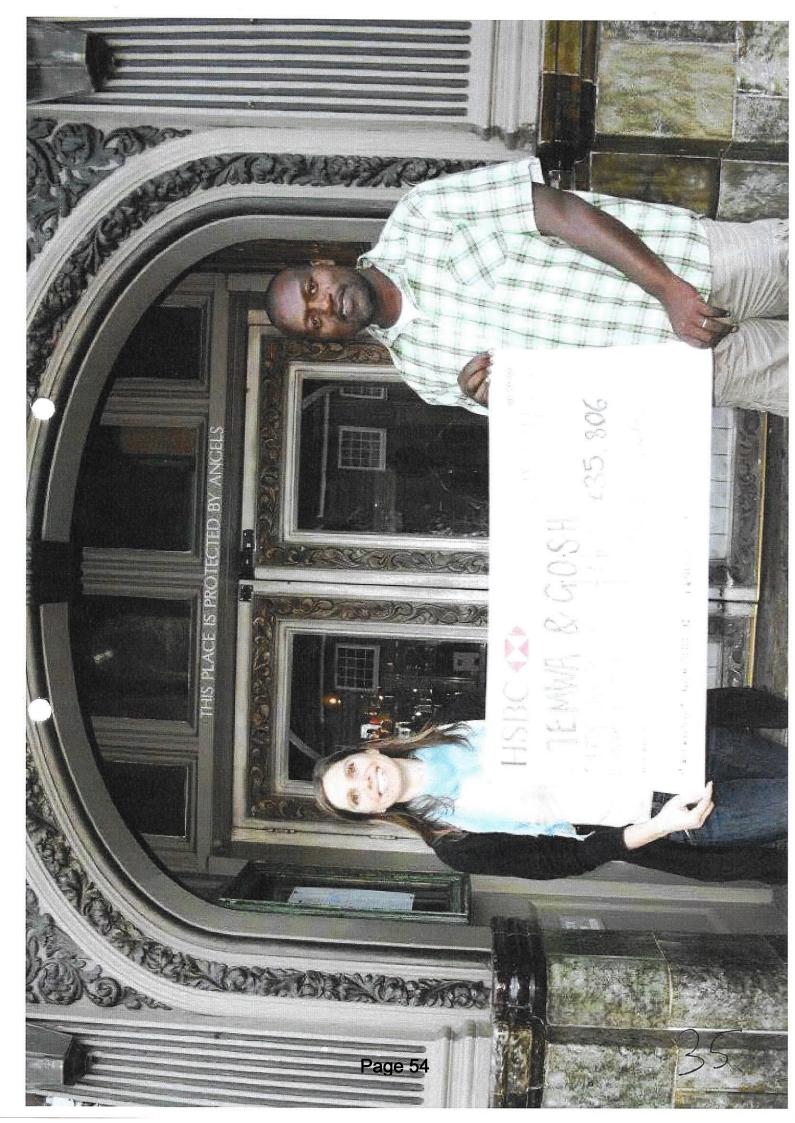
### ROSE

2015 MAISON SATURNIN, GRENACHE NOIR,	, Southern Rhone, France	6.00/8.00/15.50/22.00
2015 PINOT GRIGIO BLUSH, Veneto, Italy		6.50/8.50/16.50/24.00

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used

# TAB 5 CHARITABLE ACTIVITY

# they Combind Street Harrands Challens to Charlet Page 53





# Festive Christmas meal for elderly residents

The Jazz Café in Camden Town hosted a free Christmas lunch and live entertainment for elderly residents, as part of its ongoing partnership with charity North London

The historic venue's house band Operformed festive tunes to put everyone in the mood at the event last

Saturday.

sation which seeks to connect young professional people with their older neighbours in Camden.

Indie Shergil from the charity, said: "Partnering with local businesses is a fantastic way for our older neighbours to connect with the community that they share and gives them an opportunity to discover new places and rediscover old ones.

special as the Jazz Café have invited our volunteers to share the experience with their neighbours, which for us is what keeps our community network so vibrant."

The Jazz Café re-opened this year in Parkway, Camden Town.

Founder Steve Ball said: "Now that we have a space like the Jazz Cafe there's an opportunity for us to

# TAB 6 WASTE CONTRACT

### **DUTY of CARE - CONTROLLED WASTE TRANSFER NOTE**

### Section A - Waste Producer:

Type of Business: Office ■Restaurant/Café/Bar

Retail

SIC Code: ......

Type of Waste: ☑Trade Waste 20-03-21

Paper/Cardboard 20-01-01

Plastic 20-01-39

Glass

20-01-02

How is the waste contained:

**⊠**Bags Bins Bundles Loose

What is the quantity of waste: 5 to 15 branded bags per collection

Section B - Current Holder of the Waste (Producer/Transferor)

Full Company Name: PARADISE PUB

Address of transfer: 19 Kilburn Lane, W10 4AE

Waste Collection is taking place on daily basis between 9 - 12pm.

Waste Hierarchy Declaration: As a waste producer we confirm that we have fulfielled our duty to apply the waste hierarchy as requested by Regulation 12 of the Waste

(Englad and Wales) Regulations 2011

☐ Tick to confirm

Section C - Person receiving the Waste (Transferee)

Name of Registered Carrier: Scott Knight

Registration number: CB/DU65271

Issued by: E A Thames Region - North East Area

Business Name: Dirty Harry's Waste Management Ltd

Head Office Address: 49 Tottenham Court Road, London, W1T 2EG

Date of Transfer (From): 01/04/2016 - 31/03/2017

(Maximum 12 Months)

Transferor Full Name:

Transferee Full Name: Scott Knight

THIS IS A LEGAL DOCUMENT - Under UK Law you are obligated to keep it for at least 2 years. It must be available for inspection by the Department of Environment on request. Copies requested will be charged at £5 per Waste Transfer Note.

> Telephone No.: 6207 436 9091 Fax No.: 0207 405 7980 Out Of Hours No.: 07831 621 856 Email: enquicies@outynamys.co.uk Web: www.cirtynamys.co.uk

DIRTY HARRY'S

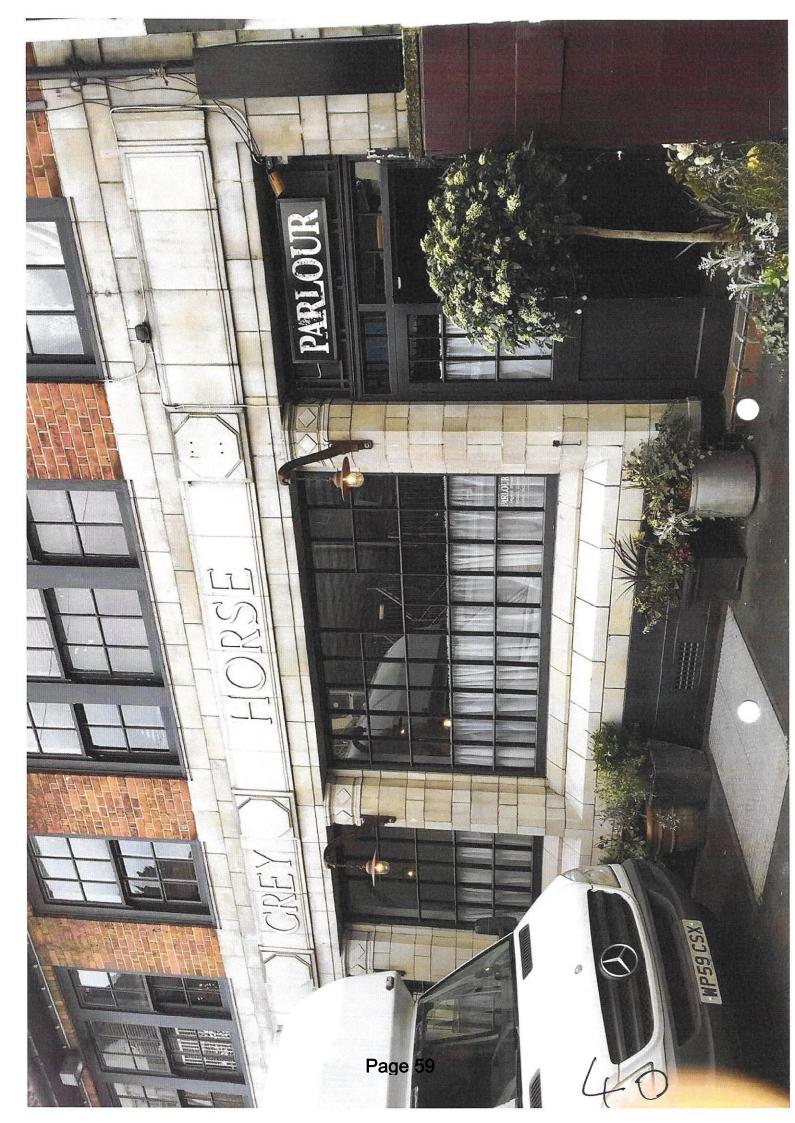
VAT Règ No. 845-267-801

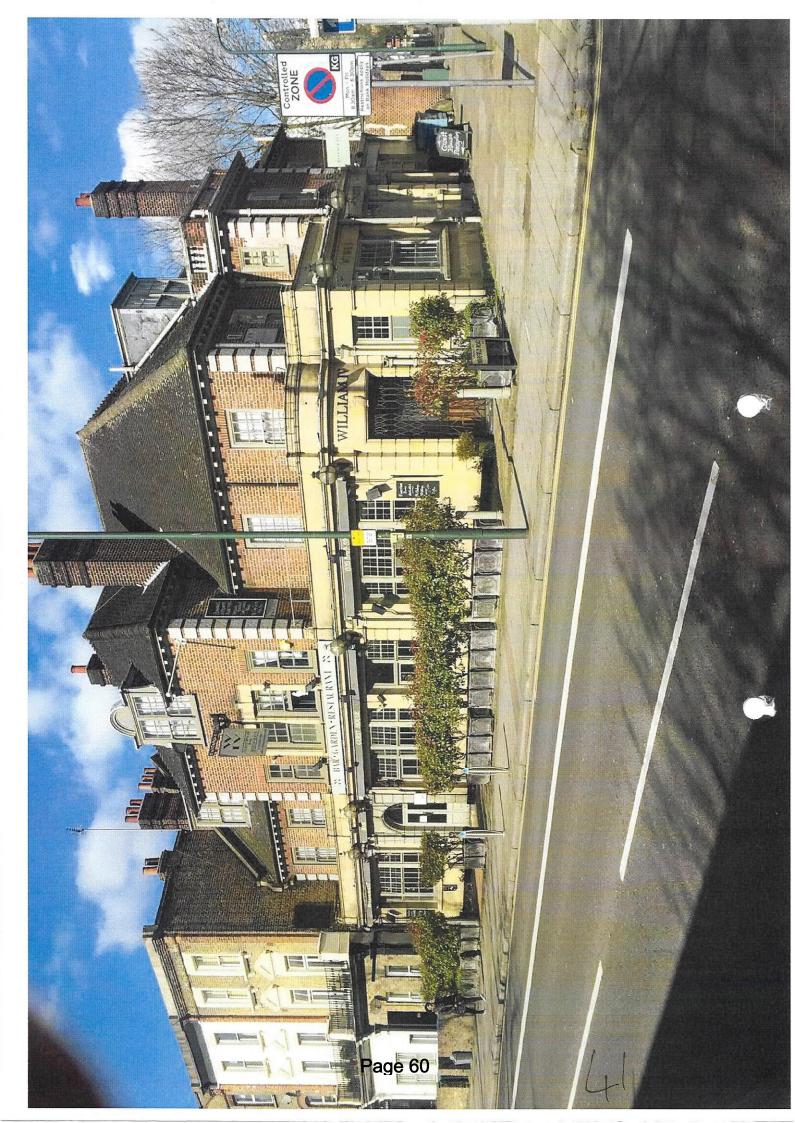
49 Tottenham Court Road London W1T 2EG

VAT Reg No. 941 749 304

VA! Hag No

## TAB 7 OTHER PUBS IN VICINITY





## TAB 8 NIALL FORDE REPORT

Licensed Premises: Paradise by Way of Kensal Green

WITNESS STATEMENT OF NIALL FORDE

My name is Niall Forde and I have over 16 years licensing experience. I hold the Certificate of Higher Education in Licensing Law from Warwick University School of Law, a Post Graduate Certificate and have a foundation degree in Crowd and Safety Management at Buckinghamshire University.

**Licensing History** 

The Paradise, 19 Kilburn Lane, is licensed under the Licensing Act 2003 and the current owners Colombo Group Ltd purchased the premises 8 years ago. It should be noted that they purchased the premises with the current licence and hours.

The premise has had its current terminal hours since 2005 when the licence was converted and varied simultaneously when the local authority took over the alcohol licensing regime from the magistrates' court.

The only variations application the current licence holder has made has been to amend the layout plans to the site, including building the conservatory over the previous rear balcony area, following noise complaints from local residents.

I have been asked by the licence holder to look at the exiting measures in place at the premises in light of the recent review application and other representations, and then make professional recommendations of how they can balance the needs of residents and the licensed premises.

In order to undertake this investigation I have visited the premises during the day and also on a Saturday evening.

### **Premises description**

Paradise was described in the Best Pub Category in the Design my Night Awards 2014/15 as

"... a dazzling gastropub, bar and live music venue close to Queen's Park and Kensal Green stations. With great food and drink, a bustling ambience and fun events taking place most days of the week; you could call Paradise a pillar of West London partying. And you'd be absolutely right to do so.

The food is the venue's pride and joy. The skilled culinary team use ethically sourced, sustainable and most importantly downright delicious produce to create something of a tasting sensation for those in attendance. Seasonal cooking is the name of the day, with fan-favourites like Morecambe Bay Shrimps, Lonk Lamb and Dorset Lobsters featuring on an extensive A La Carte menu. You could always drop in on Sunday, when their sumptuous Roast is served up alongside a Bloody Mary or two.

Paradise's wine list is carefully curated and it comes alongside a strong choice of cocktails so you're not short of options. Visit when the sun is down to experience a renowned Paradise party, known for its rousing vibes, eclectic soundtrack and sprightly guests. A true all-rounder, Paradise also has ample room to host private functions of pretty much any persuasion"

Copies of the current menu and internal premises photographs are attached as Appendix 1.

The premise operates across two floors. On the ground floor, the front of the premises operates as a bar and the rear is the restaurant and a small outdoor garden space.



Upstairs there is function space that is used for comedy and live music gigs during the week and on weekends is usually used as a dance area. This space has no windows, which prevents noise breakout. In addition, upstairs there is a conservatory (which used to be the outdoor smoking area) and a private dining room.

On weekends the music is centrally controlled and the music played in the dance area is played across all areas at lower volumes. For example in the restaurant area the music is effectively at background levels.

The owners state that on a given weekend night the clientele are a mixture of diners who stay after their meal for drinks, local residents, customers who wish to dance in the function area and pre-booked groups. On the evening I attended there were a number of groups of people celebrating birthdays.

### **Premises Location and Area**

The premise is located on Kilburn Lane, which is a mixed residential and commercial area and sits on the corner of Regent Street.

Kilburn Lane is a busy through-road. There are four bus routes on the road including the 28 bus which operates a 24 hour service.

There are a number of other licensed premises in the location including the Parlour (5 Regent Street)) which has a licence to sell alcohol and provide regulated entertainment on Sunday to Wednesday 10:00 to 00:30, and Thursday to Saturday from 10:00 to 02:00.

The applicant for review is an owner but not a resident in Regent Street near the corner with Kilburn lane. I understand her to let the property to tenants. The property is directly opposite Paradise and a few metres from the Parlour. They are a number of other takeaway premises and an off licence situated on Kilburn Lane namely:

Chicago's Pizza 9 Kilburn Lane, London, W10 4AE

Victoria Grill Peri Peri, 3 Kilburn Lane, London, W10 4AE

Zing Zing 13 Kilburn Lane, London, W10 4AE

Regent Convenience Store, 15 Kilburn Lane, London, W10 4AE

William the Forth, 786 Harrow Road, London, NW10 5JX

Chicago Pizza is licensed to provide late night refreshment on Monday to Thursday until 01:00 and Friday and Saturday until 04:00.

Victoria Grill is unlicensed but appears to opening outside of in permitted hours as it is advertising as trading until midday on Sunday to Tuesday, 03:00 on Wednesday and Thursday, and 02:00 on Friday and Saturday.

Zing Zing has only recently been licensed for alcohol and has trading hours of up to 23:00.

Regent Convenience Store (15 Kilburn Lane, London, W10 4AE) has a licence for off sale of alcohol from 08:00 until 23:00 to Monday to Saturday, and 10:00 until 22:30 on Sunday.

The William IV public house, 786 Harrow Road, London, NW10 5JX is a busy premises around the corner that operates for all activities until midnight Sunday to Thursday, and until 02:00 on Friday and Saturday.

A copy of this licence summary and conditions in respect of these premises are attached as **Appendix 2**.

What I did notice on these licences is that none has restrictions on unsocial refuse collection times.

When carrying out my inspection I took photographs of the bags of rubbish left on Kilburn Lane. These bags were clearly marked for collection by Brent Council. These photos are attached as **Appendix 3**.



There is reference to unsocial glass and litter collections. These cannot be attributed to the Paradise as their collections are made during the day and the licence holder is able to provide documentation to this effect.

### Review application

The review application submitted sets out a number of different issues and also states that the applicant wishes to resolve these issues before she can rent the property out.

### Premises inspection, document checks and pre visit recommendations

I visited the premises on a Thursday evening for an initial site visit. After this visit I suggested some additional management measures that could be implemented.

These suggested measures are contained in my inspection report and are now either replicated in the operating procedures at the premises or have been agreed as additional conditions in line with the suggestions of the licensing authority.

It should also be noted that the additional conditions agreed with the licensing authority are currently being fully implemented at the premises.

I inspected the premises on the 4 March 2017 from 23:45 to 02:15. A copy of this inspection report is attached as **Appendix 4**.

The licence holder carries out extensive staff training, and has a high standard of security and record keeping in respect of the overall operation at the premises.

I exhibit copies of the licensing training log, Paradise entrance and egress document, and security brief as **Appendix 5**.

I exhibit photographs of the signage asking customers to be quiet as it in a residential area as **Appendix 6**, and selective copies of incident logs over two weekend evenings as **Appendix 7** 

The General Manager stated that the premises did not really have any issues with crime and disorder, and that the only incidents the premises recently had been of a domestic

nature. This is reflected in the fact that the Police have not made any representation to this application.

The premise has 28 CCTV cameras including two cameras covering the outside area of the premises, one of which covers the front door, the other giving extensive coverage of Regent Street including outside the applicant's property. A copy of the layout plan for the premise showing the external camera positions is exhibited as **Appendix 8**.

Paradise is a high employer in the area, for example there are 41 member of staff employed on a Saturday, some of the kitchen staff leave when the kitchen closes, but in in total there are 23 left to close including a minimum of 3 managers on a weekend shift.

The General Manager at the premises acknowledged that prior to the review they had not been managing the egress in respect of the taxis and the customer usage of Regent Street to the best possible standard. It appears possible that had the measures now in place at the premises been in effect this review would not have been submitted.

The summary of the inspection is that the premise was fully complying with the conditions of its premises licence.

Regent Street is a narrow road containing two pubs, offices and residential uses. It has double yellow lines on each side. The road is also used a traffic cut through.

The premises have been using a steward on Friday and Saturday nights after 22:00 on Regent Street. Their role was to discourage anti-social behaviour and also ensure that any mini cabs did not stop on the double yellow lines and block the road.

The premise keeps a full record of any incidents that this steward has to action.

When I inspected the premises the steward had to intervene on three occasions to stop urinating on Regent Street. The first person was one of three people drinking alcohol on the street and using a large red waste disposal bins belonging to Regent Convenience

Store Red Waste as a temporary bar, the second person was a customer who had come from the Parlour, and the third person at 01:05 was someone who had been refused admission to Paradise. All three people we stopped and moved on.

In addition a duty manager was outside the premises with the sole responsibility to help with quiet egress. They were effectively managing taxi collection and ensuring taxi drivers parked responsibly and did not make any noise.

In addition a SIA door steward was in position on Regent Street at 01:30 to support the steward with the egress.

The garden area of the premises was limited to 25 to customers after midnight and no drinks were permitted. I considered that the railing to the garden could benefit from additional screening to reduce noise breakout from this area.

At the front of the premises the number of smokers allowed at any time was being limited to 15 persons, I witnessed no public nuisance from persons outside the premises. There was also no built up of customers inside the premises waiting to smoke during my visit so this procedure was working effectively. I note that the numbers allowed outside has now been reduced to 8 persons, which will further reduce the possibility of public nuisance on Kilburn Lane.

There was no music noise audible on outside the premises and staff were effective in dealing with the mini cabs on Regent Street. In addition, no drinks were permitted off the premises at any time so complaints of glass in the vicinity of the premises would not be related to Paradise.

I note that the licence holder has accepted the licensing authority condition so that there shall be no new entry after 00:30. This means customers will not arrive into area after 00:30 and will result a gradual dispersal of customers up until the premise closing time.

On the night of my visit the customer demographic was a mix of male and female between the age of 25 – 40, and were well behaved.

In relation to internal management, the capacity between the floors was being managed by clickers by an SIA security on the foot of the stair case. In the conservatory bar area the fire exit, which had previously been a source of complaints, now had an alarm fitted. This mean that if the door was ever opened a red light went on at the bar and it could be immediately closed. The door is in any case immediately next to and under the direct surveillance of the bar.

At the end of the evening the premises operated a gradual closing down policy, lowering the music in each room in turn, to prevent hard exit.

The staff worked tirelessly to ensure that there was minimum disruption on Kilburn Lane and Regent Street. When customers dispersed slowly on Kilburn Lane, SIA staff from the premises actively walked up Kilburn Lane to ask them to leave the area.

The Uber cab drivers collecting customer who now self-order their own taxis via mobile phone applications are a new challenge for all licensed premises, as these drivers are not always as considerate as black cab drivers.

The Paradise staff were now taking a proactive approach with these drivers to ensure customers were dispersed from the area as quickly as possible. In addition staff gave people bus information and directed people to the licensed taxi company 200m away from the premises.

There was a notable change in some people in respect of recent publicity around Uber, so customer were more receptive to using other licence taxi services.

In addition a significant number of customers left the area on foot, the majority of these customers left walking north up Kilburn Lane.

In summary staff are now taking effective measures to mitigate disruption on dispersal.

These measures have been place for the last five weeks and are regularly being reviewed and adapted.

I didn't witness any public nuisance or crime disorder during my inspection. The licence holder has since further agreed to additional condition regarding re-entry and numbers of smokers outside the premise after 23:00. I therefore believe that the representation including agreed conditions made by the Licensing Authority is a proportionate response the review application submitted, and that amending the licence in line with their recommendations would be promoting the licensing objectives in this case.

### Post Visit Recommendations

- Continue to operate the premises under the new agreed conditions with the Licensing Authority.
- Update travel information on venue website to promote public transport links.
- When the premise is operating public entertainment until 02:00, I believe the new management practices should continue to be implemented.
- The management to look into addition screening of the garden. I would also suggest that a noise management policy is drafted and implemented with catering staff to ensure that no bottles or noisy rubbish is put into the garden at unsociable hours.
- The licence holder engages in regular residents meeting to ensure that future issues can be resolved without escalating to formal proceedings.

#### STATEMENT OF TRUTH

THE CONTENTS OF THE STATEMENT ARE TRUE TO THE BEST OF MY KNOWLEDGE AND BELIEF.

Signed.....

**NIALL FORDE** 

Dated: 16 day of March 2017

# TAB 9 NIALL FORDE APPENDIX 1 MENU AND PHOTOGRAPHS





# **CAT ASHTON**

Cat Ashton, previously of Petersham Nurseries, has recently joined West London's popular gastropub, Paradise by Way of Kensal Green, as head chef. Having been inspired by Jamie Oliver on television in her native Australia at the tender age of eleven, Cat has long pursued a culinary career. With humble beginnings working in bakeries and cafes in Byron Bay, Cat moved to Melbourne at seventeen for her debut into the fine dining scene. From Chef de Partie at Sarti to her career at Momo in Melbourne, having conquered Australia Cat forayed into the Turkish and Scottish food scenes before landing in London and finding a mentor in renowned chef Greg Malouf.

Drawing inspiration from quality, seasonal ingredients, as well as an array of flavours from around the world, Cat's menu at Paradise is all about simple yet hearty cooking. Her innovative take on rustic Italian classics is reflected in dishes such as *stinging nettle and ricotta ravioli*; *baby monkfish wrapped in prosciutto*; and *slow roast lamb shoulder*.

Page 73 BOOK A TABLE



#### A La Carte Menu

Burrata with beetroot & pumpkin salad, clementines & watercress pesto 7.00

Poole prawns risotto with roasted tomato, rosemary & chorizo breadcrumbs 8.00

Prosciutto & pears with pomegranate, balsamic reduction & ricotta 7.75

Lebanese beef tartare with winter pickles & horseradish crème fraiche 8.50

Seared sesame tuna, avocado Fattoush salad, tahini yoghurt 9.00/14.50

Grilled pumpkin with lentils & miso glazed baby carrots, almonds, pomegranate & crème fraiche 14.00

Pan fried sea bream with barley & brussels sprout risotto, roasted tomatoes & saffron turnips 17.50

Grilled poussin with carrot & cumin puree, chilli, fennel & raddichio salad 17.00

Slow roasted lamb shoulder with parsnip puree, spiced swiss chard & Marsala jus 18.50

Char-grilled rib eye with jerusalem artichokes, broccoli, bone marrow & mushroom ragu 24.50

Skin on chips with rosemary salt 3.00

Mixed leaf salad with Amalfi lemon dressing 3.50

Polenta chips with parmesan 4.00

Winter kale with chilli oil 4.00

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used. If you have a food allergy or intolerance, please inform your server.

#### 00015



## Reduced a La Carte Menu

Seared sesame tuna, avocado Fattoush salad, tahini yoghurt Prosciutto & pomegranate salad with ricotta & aged balsamic vinegar Burrata & Delica pumpkin, rocket, parmesan, olives & chilli oil

Stuffed & spiced onion squash filled with lentils, baby carrots, almonds & crème fraiche Pan fried sea bream with pearl barley & brussel sprout risotto, tomatoes & dill mayo Roast guinea fowl wrapped in prosciutto with lentils, black cabbage & sage cream Char-grilled rib eye with triple cooked chips, bitter leaf salad & red wine jus (+£6)

Rhubarb & apple pavlova with mascarpone cream & red currants Pickled pumpkin with sweet yoghurt, spiced seeds & orange salad Black forest organic chocolate torte with crème fraiche & pistachio Seasonal cheese selection with home-made quince paste (+£3)

> 2 courses £26.50 3 courses £32.50

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used



# Sunday a La Carte Menu

Lobster & Poole prawn soup with baby carrots 8.00
Salami & winter fruits with rocket & balsamic reduction 7.75
Seared sesame tuna, cucumber salad, tahini yoghurt 9.00
Burrata & Medjool date salad with pumpkin & seeds 7.50

Pan fried sea bream with lentils, brussel sprouts, roasted tomatoes & crème fraiche 18.50

The Paradise Sunday Roast is served with Yorkshire pudding, duck fat roast potatoes, greens, carrot puree, seasonal autumn vegetables & lashings of red wine gravy

Delica pumpkin, swiss chard & fetta pastries 14.00
Crispy pork belly with cider & Bramley apple sauce 16.00
Garlic & lemon stuffed whole poussin 16.50
Rump of lamb, fresh mint sauce 18.00
Slow cooked beef cheek with horseradish sauce 19.50

Carrot puree 3.00 Autumn greens 3.50

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used

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S on Instagram (Qwelove)
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#### WHITE

175ml/250ml/Carafe/Bottle

2014 PINOT GRIGIO, VERITIERE, Veneto, Italy 5.00/7.50/14.00/21.00
2014 CIRO, LIBRANDI, Calabria, Italy
2014 PICPOUL DE PINET, DOMAINE DE BELLE MARE, Languedoc, France6.25/8.50/16.75/24.5
2014 SAUVIGNON BLANC, LAND MADE, Marlborough, New Zealand 6.50/9.00/17.50/26.0
2014 CHENIN BLANC, KEN FORRESTER, Stellenbosch, South Africa
2014 RIESLING, KNIPSER, <i>Plafz, Germany</i>
2013 GEWURZTRAMINER, SKILLOGALEE, Clare Valley, Australia 8.75/12.00/23.50/34.5
2014 ETNA, PLANETA, Sicily, Itay
2014 CROSSROADS CHARDONNAY, Hawke's Bay, New Zeland 9.50/13.00/25.00/38.0
2012 TRIMBACH, PINOT GRIS RESERVE, Alsace, France
2013 CHARDONNAY, KOOYONG, Victoria, Australia
2012 MERCURY, DOMAINE MICHEL JUILLOT, Burgundy, France
2013 KALIMERA BIANCOLELLA, CENATIEMPO VINI D'ISCHIA, Ischia, Italy 50.0
2013 KARIA CHARDONNAY, Stag's Leap, California, USA
2006 CHABLIS PREMIER GRU, FORETS, Chablis, France
2014 CHATEAU DE LA MALTROYE, CHASSAGNE- MONTRACHET, Côte D'Or, France 75.0

#### ROSE

2015 MAISON SATURNIN, GRENACHE NOIR, Southern Rhone, France	<i>2</i> 6.00/8.00/15.50/22.00
2014 PINOT' GRIGIO BLUSH, Veneto, Italy	6.50/8.50/16.50/24.00
2015 WHISPERING ANGEL. Cotes de Provence, France	35.00

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used

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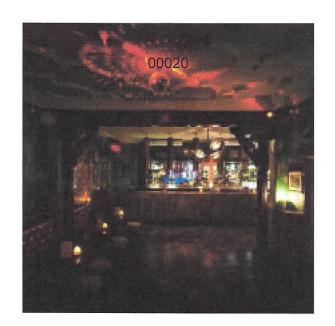


#### RED

	175ml/250ml/Carafe/Bottle
2014 CABERNET SAUVIGNON, MAN FAMILY, Ou Kalent, South Africa	5.00/7.50/14.00/21.00
2014 MERLOT, CHATEAU DU DONJON, Languedoc Roussillon, France	6.25/8.75/16.75/25.50
2014 PINOT NOIR, LAND MADE, Marlborough, New Zealand	6.50/9.00/17.00/26.00
2011 SALICE SALENTINO, CANDIDO, Puglia, Italy	7.25/9.50/18.00/27.50
2013 MALBEC, LA MASCOTA, Mendoza, Argentina	7.50/10.00/22.00/28.50
2012 CHATEAU DES GRAVIERES, Bordeaux, Graves, France	8.00/12.00/23.00/33.00
2014 FRAPPATO, PLANETA, Sicily, Italy	8.50/12.00/23.00/34.00
2013 QUNITA DO CRASTO SUPERIOR, Douro, Portugal	9.00/12.50/25.00/36.00
2012 SHIRAZ, SKILLOGALEE, Clare Valley, Australia	9.75/13.50/26.00/38.00
2013 PINOT NOIR, MACMURRAY, Russian River Valley, California, USA	14.50/18.00/35.00/48.00
2011 BAROLO, D'ALBA, Serralunga, Piedmont, Itlay	15.00/21.00/40.00/50.00
2012 MERLOT, CONTE BRANDOLINI, Friuli, Italy	
2012 CABERNET FRANC, CROSSROADS, Hawkes Bay, New Zealand	40.00
2014 BARBERA VIGNETO, CONTERNO FANTINO, Piedmont, Italy	,
2011 SPATBURGUNDER, KNIPSER, Plafz, Germany	50.00
2001 MONTE REAL, BODEGAS RIOJANAS, Rioja, Spain	65.00
2000 CHATEAU MARBUZET, Bordeaux, Saint-Estephe, France	
2005 LA RIOJA ALTA GRAN RESERVA, Rioja, Spain	
2000 CHATEAU MONTVIEL, POMEROL, Bordeaux, France	80.00
2012 CABERNET SAUVIGNON, ARTEMIS, Stag's Leap, California, USA	89.00
2011 MOREY-SAINT-DENIS, CLOS DES ORMES, Bourgogne, Franc	100.00
1996 HERMITAGE, LA CHAPELLE, PAUL JABOULET AINE, Rhone, Fra	nce 150.00
2000 BARBARESCO, LA SPINETA VIGNETO GALLINA, Piedmont, Italy	200.00
2008 CABERNET SAVIGNON, OPUS ONE, California, USA	350.00
1996 CHATEAU HAUT-BRION CRUCI ASSE DES GRAVES Rordenus H	France 150.00

A discretionary service charge of 12.5% will be added to your bill All dishes are made in an environment in which nuts are used















# TAB 10 NIALL FORDE APPENDIX 2 LICENCES OF LOCAL PREMISES





ENVIRONMENT & NEIGHBOURHOOD REGULATORY SERVICES BRENT CIVIC CENTRE ENGINEERS WAY WEMBLEY HA9 0FJ

TEL: 020 8937 5359

EMAIL: business.licence@brent.gov.uk

# **London Borough of Brent Premises Licence Summary**

#### PART B

This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the **Licensing Act 2003**.

Signed......

Director of Environment and Neighbourhood

Date: 10 September 2014

Licence number 167088

Licence start date: 24/11/2007

#### Part 1 - Premises Details

THE REGENT, 5 Regent Street, London, NW10 5LG

Telephone: 0208 969 2184

Licensable activities and the times authorised by this licence

#### **Live Music:**

Day	<b>Start Time</b>	<b>End Time</b>
Monday	19:00	00:00
Tuesday	19:00	00:00
Wednesday	19:00	00:00
Thursday	19:00	02:00
Friday	19:00	02:00
Saturday	12:00	02:00
Sunday	12:00	00:00

Seasonal variations: Christmas and New Year
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#### 00026

Non standard timings: Some private parties and Notting Hill Carnival.

## **Recorded Music:**

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	02:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

Seasonal variations: Christmas and New Year

Non standard timings: Poss Bank Holiday and Notting Hill carnival.

# **Provision of Entertainment Facilities for Dancing:**

Day	Start Time	<b>End Time</b>
Monday	19:00	00:00
Tuesday	19:00	00:00
Wednesday	19:00	00:00
Thursday	19:00	02:00
Friday	19:00	02:00
Saturday	19:00	02:00
Sunday	19:00	00:00

Seasonal variations: Christmas New Year

Non standard timings: Bank Holiday and Notting hill carnival.

# **Provision of Late Night Refreshment:**

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Day	Start Time	<b>End Time</b>
Monday	23:00	00:00
Tuesday	23:00	00:00
Wednesday	23:00	00:00
Thursday	23:00	02:00
Friday	23:00	02:00
Saturday	23:00	02:00
Sunday	23:00	00:00

Seasonal variations: Christmas and New Year.

Non standard timings: Bank holidays and Notting hill carnival.

## Supply of Alcohol:

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	02:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

Seasonal variations: Christmas and New Year

Non standard timings: Bank Holiday and Notting hill carnival

Whether alcohol is authorised to be supplied on or off the premises: Both

# The Opening Hours of the Premises:

Day	<b>Start Time</b>	<b>End Time</b>
Monday	08:00	00:30
Tuesday	08:00	00:30
Wednesday	08:00	00:30
Thursday	08:00	02:30
Friday	08:00	02:30
Saturday	08:00	02:30
Sunday	08:00	00:30

Where the Licence Authorises Supplies of Alcohol Whether These are On and/or Off Supplies:

LBB - Premises Licence Number 167088 Page | 3

#### **Both Supplies**

# Name, (Registered) Address of Holder of Premises Licence:

Name: Dunford Wood Ltd

Registered Address: 32 Dorset Court, Hertford Road, N1 4SD

Registered Number of Holder, For Example Company Number, Charity Number (Where Applicable):

8460682

Name of Designated Premises Supervisor Where the Premises Licence Authorises the Supply of Alcohol:

Jesse Dunford Wood

State Whether Access to the Premises by Children is Restricted or Prohibited:

Not Applicable

Environment and Neighbourhood Services Safer Streets Brent House 349-357 High Road, Wembley Middlesex HA9 6BZ Telephone: 020 8937 5359

Fax: 020 8937 5357

environmentandprotection@brent.gov.uk

# London Borough of Brent Premises Licence Summary

#### PART B

This Premises Licence Summary was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the **Licensing Act 2003**.

Licence number 893960

Licence start date: 02/02/2012

#### **Premises Details**

CYPRUS KEBAB, 9 Kilburn Lane, North Kensington , London, W10 4AE Telephone: 020 8960 4137

Licensable activities and the times authorised by this licence

#### Provision of Late Night Refreshment:

Day	<b>Start Time</b>	<b>End Time</b>
Monday	23:00	01:00
Tuesday	23:00	01:00
Wednesday	23:00	01:00
Thursday	23:00	01:00
Friday	23:00	04:00
Saturday	23:00	04:00
Sunday	23:00	01:00

LBB - Premises Licence 893960

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# The Opening Hours of the Premises:

	Day	<b>Start Time</b>	<b>End Time</b>
Ν	/londay	12:00	01:00
7	uesday	12:00	01:00
٧	Vednesday	12:00	01:00
٦	hursday	12:00	01:00
F	riday	12:00	04:00
5	Saturday	12:00	04:00
5	Sunday	12:00	01:00

Where the Licence Authorises Supplies of Alcohol Whether These are On and/or Off Supplies:

## Name, (Registered) Address of Holder of Premises Licence:

Name: Cyprus Kebab

Registered Number of Holder, For Example Company Number, Charity Number (Where Applicable):

Name of Designated Premises Supervisor Where the Premises Licence **Authorises the Supply of Alcohol:** 

Not Applicable

State Whether Access to the Premises by Children is Restricted or **Prohibited:** 

LBB - Premises Licence 893960

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#### Licence Conditions

#### 9 Kilburn Lane W10 4AE

- 1 CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.
- 2 A CCTV camera shall be installed to cover the entrance of the premises.
- 3 A clear and unobstructed view into the premises shall be maintained at all times.
- 4 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 5 A suitable intruder alarm complete with panic button shall be fitted and maintained.
- 6 All deliveries shall take place during the normal working day (i.e. 09:0 to 18:00 daily).
- 7 The licensee shall ensure all public areas within 5 metres of the premises are cleared of litter arising from the premises daily.
- 8 Notices requesting customers to leave quietly shall be displayed at each exit.

#### 5 Regent Street NW10 5LG

- 1 Door supervisors of a sufficient number and gender mix, shall be employed from 20:00 hours on any day when the premises are open for the sale of alcohol past midnight.
- 2 A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.
- 3 CCTV shall be installed and maintained in a working condition.
- 4 All CCTV recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.
- 5 The total number of people permitted on the premises including staff and performers shall not exceed 100.
- 6 A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 7 The Portman Group proof of age scheme or similar such scheme shall be adopted.
- 8 There shall be a strict "No Tolerance" drugs policy in place.
- 9 The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority on request;
- 10 The Licensee shall put in place and review on a six monthly basis policies dealing with, but not limited to, the following:-

- (a) music breakout from the premises
- (b) thefts
- (c) closing of premises and dispersal of customers
- (d) door staff conduct and practices
- (e) queue management

Each policy shall be available for inspection by licensing and police officers on request;

- 11 Where the premises operate beyond 00:00, the licensee(s) shall ensure that that there is an adequate period of 'wind down' prior to customers being asked to leave the premises. This shall include:-
- (a) quiet music
- (b) water provided at the bar
- (c) the lights being turned up
- (d) manager and door staff reminding people to leave quietly;
- 12 The duty manager shall ensure that he has a dedicated mobile phone with him at all times, the number of which will be made available to all residents in the vicinity of the premises and any calls received and action taken in response to the call will be noted in a book for this purpose;
- 13 On Friday and Saturday nights (or any other night where the premises is open beyond 00:00) from 00:00 door staff and any manager present at the front or outside of the premises shall wear high visibility jackets until such time as all customers have been dispersed from the premises after closing.

#### William IV 786 Harrow Road NW10 5JX

- 1. Door supervisors of a sufficient number and gender mix, shall be employed from 21:00 hours on any day when the premises are open for the sale of alcohol past 24:00 hours.
- 2. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.
- 3. The total number of people permitted on the premises including staff and performers shall not exceed 302 on the ground floor and 50 to the first floor function room..
- 4 . Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 5. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 6. The licensee shall keep an incident book which shall be made available to the Police and Licensing Authority.
- 7. Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.
- 8. Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places through out the premises.

- 9. Known troublemakers shall be barred from the premises.
- 10. Toilets shall be checked every one hour(s) for the use of drugs and other illegal activities.
- 11. A "Challenge 21" policy shall be adopted and adhered to.
- A refusal book shall be kept and maintained.
- 13. An emergency lighting system shall be installed and maintained in good order.
- 14. Public transport information including night time travel options shall be made available.
- 15. Notices advertising the number of a local licensed taxi service shall be displayed in a prominent position.
- 16. All deliveries shall take place during the normal working day (i.e. 09:0 to 18:00 daily).
- 17. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 18. No person under the age of 16 shall be admitted unless accompanied by a responsible adult.
- 19. The Licensee must formulate and implement a dispersal policy aimed at managing the dispersal of patrons at the terminal hour of the premises with a view to ensuring prompt and peaceful dispersal from the premises.
- 20. The locks and flush latches on the exit doors and gates shall be unlocked and kept free from fastenings other than push bars and pads whilst the public are on the premises.
- 21. A residual current device (RCD), having a rated residual operating current not exceeding 30 milliamps, shall be provided to any socket or power supplies to be used for temporary stage, band or disco equipment, likely to be accessible to performers, staff or public.
- 22. The outside drinking areas shall cease at 23:00 hours.
- 23. After 23:00 hours outside smoking areas shall be limited to 20 persons and each area shall be suitably supervised.
- 24. On Notting Hill Carnival event days the following shall apply:
  - Customers shall not be allowed to congregate outside the premises.
  - No glass bottles shall be handed over the bar but decanted into plastic vessels.
  - The DPS shall work in partnership with the Police and if necessary comply with any direction given by the most senior Police Officer on duty at the event.
- 25. The playing of live or recorded music shall not be permitted in any garden or external area after 23:00 hours.

Environment & Neighbourhood Services Health, Safety & Licensing Brent House 349-357 High Road, Wembley Middlesex HA9 6BZ Telephone: 020 8937 5359 Fax: 020 8937 5357

Date: 1 February 2011

Email: hsl@brent.gov.uk

# London Borough of Brent Premises Licence Summary

#### PART B

This Premises Licence Summary was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the **Licensing Act 2003**.

Signed.....

Director of Environment and Neighbourhood

Licence number 153626

Licence start date: 05/12/2005

#### **Premises Details**

WILLIAM THE FOURTH, 786 Harrow Road, London, NW10 5JX

Telephone: 020 8969 5994

Licensable activities and the times authorised by this licence

#### Live music:

Day	Start Time	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

LBB Premises Licence 153626

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Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 1 hour, Summer (August) Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

#### Recorded music:

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 1 hour, Summer (August) Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

#### **Anything Similar to Performance of Live/Recorded Music or Dance:**

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 1 hour, Summer (August) Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

#### **Provision of Entertainment Facilities for Making Music:**

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Spring Bank Holiday Monday 1 hour, Summer (August)

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Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

#### **Provision of Entertainment Facilities for Dancing:**

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 1 hour, Summer (August) Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

# Provision of Facilities for Entertainment of a Similar Description to Making Music or Dancing:

Day	<b>Start Time</b>	<b>End Time</b>
Monday	10:00	00:00
Tuesday	10:00	00:00
Wednesday	10:00	00:00
Thursday	10:00	00:00
Friday	10:00	02:00
Saturday	10:00	02:00
Sunday	10:00	00:00

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Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 1 hour, Summer (August) Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

#### **Provision of Late Night Refreshment:**

Day	<b>Start Time</b>	<b>End Time</b>
Monday	23:00	00:00
Tuesday	23:00	00:00
Wednesday	23:00	00:00
Thursday	23:00	00:00
Friday	23:00	02:00
Saturday	23:00	02:00
Sunday	23:00	00:00

Non standard timings: On the days/dates listed below the additional hours are to be permitted for the licensable activity (not including drinking up time):- 1st January New Years Day 1 hour, Burns Night 1 hour, 14th February Valentines Night 1 hour, 1st March St. Davids Day 1 hour, 14th March Commonwealth Day 1 hour, 17th March St. Patricks Day 2 hours, 23rd April St. Georges Day 1hour, Easter Sunday 1 hour, Easter Monday 1 hour, May Day Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, May Day Bank Holiday Monday 1 hour, F.A. Cup Final Day 1 hour, Spring Bank Holiday Sunday prior to Bank Holiday Monday 1 hour, Summer (August) Bank Holiday Sunday prior to Bank Holiday Monday 2 hours, Summer (August) Bank Holiday Monday 1 hour, Halloween 1 hour, Guy Fawkes Night 1 hour, 30th November St. Andrews Day 1 hour, Christmas Eve 2 hours, Boxing Day / St. Stephens Day 2 hours, 27th December 2 hours, 28th December 2 hours, 29th December 2 hours, 30th December 2 hours.

Environment and Neighbourhood Services Safer Streets Brent House 349-357 High Road, Wembley Middlesex HA9 6BZ Telephone: 020 8937 5359 Fax: 020 8937 5357 environmentandprotection@brent.gov.uk

# London Borough of Brent Premises Licence Summary

#### PART B

This Premises Licence Summary was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the **Licensing Act 2003**.

Licence number 156538

Licence start date: 24/11/2005

#### Part 1 - Premises Details

FOOD & WINE, 15-17 Kilburn Lane, London, W10 4AE

Telephone: 020 8960 8107

Licensable activities and the times authorised by this licence

## Supply of Alcohol:

Day	Start Time	<b>End Time</b>
Monday	08:00	23:00
Tuesday	08:00	23:00
Wednesday	08:00	23:00
Thursday	08:00	23:00
Friday	08:00	23:00
Saturday	08:00	23:00
Sunday	10:00	22:30

Non standard timings: Good Friday 12.00hrs to 22.30hrs Christmas Day 12.00hrs to 15.00hrs and 19.00hrs to 22.30hrs Whether alcohol is authorised to be supplied on or off the premises: **Off** 

#### The Opening Hours of the Premises:

**Not Applicable** 

Where the Licence Authorises Supplies of Alcohol Whether These are On and/or Off Supplies:

**Off** Supplies

Name, (Registered) Address of Holder of Premises Licence:

Name: Radan Ramaraj Thanapalasingam

Registered Number of Holder, For Example Company Number, Charity Number (Where Applicable):

Name of Designated Premises Supervisor Where the Premises Licence Authorises the Supply of Alcohol:

Radan Ramaraj Thanapalasingam

State Whether Access to the Premises by Children is Restricted or Prohibited:

Not Applicable



# TAB 11 NIALL FORDE APPENDIX 3 RUBBISH IN KILBURN LANE





# TAB 12 NIALL FORDE APPENDIX 4 INSPECTION REPORT



# <u>Licensing Act 2003 – Premises Inspection</u>

Premises Name	THE PARADIS	THE PARADISE, 19 Kilburn Lane, London W10 4AE			
Premises Address	19 Kilburn Lan	19 Kilburn Lane, London W10 4AE			
Licence holder	Columbo Grou	р			
Designated premises supervisor	Steven Ball	Steven Ball			
Date of Inspection	4 March 2017	Time (24h)	23:50	Finish time	02:20
Type of inspection	Unannounced [	Prear	nounced	☐ Pr	e-arranged X

## **Licence Document**

Premises Licence available at the licensed premises?	Yes Eurther details:	] No	N/A	
Licence Summary on display in a prominent position?	Yes Further details:		٨	No
Designated supervisor on premises (DPS)	Yes Eurther details:	] No	N/A	
If DPS not on premises, does another member of staff have a personal licence	Yes Eurther details:	] No	N/A	
Is this personal licence available to inspect	Yes Eurther details:	] No	N/A	
Written authorisation for sale of alcohol is available for inspection	Yes Eurther details:	] No	N/A	

## **Verification of Licence Conditions**

Condition	This is condition being complied with
CCTV shall be installed and maintained in a working condition.	Yes/No
All CCTV recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.	Yes/No
A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.	Yes/No

Condition	This is condition being complied with
There shall be a minimum of 3 door supervisors on any day alcohol is to be sold past 24:00 hours.	Yes/No
A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.	Yes/No
All windows shall be shut and kept closed between 22:30 hours and opening the following day.	Yes/No
Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.	Yes/No
When prior notice has been given the licensee shall allow free and unimpeded access to police officers with drug sampling equipment and/or "sniffer" dogs, to test customers prior to entry, for drug use and possession.	Yes/No/ <b>Not</b> applicable
The Licensee shall undertake a risk assessment of any significant promotion or event, using the Metropolitan Police Service Promotion/Event Risk Assessment Form (Form 696) or an equivalent and provide a copy to the Metropolitan Police and Brent Council's Licensing Unit not less than 14 days before the event is due to take place.	Yes/No/ <b>Not</b> applicable
Where an event has taken place the licensee shall complete a Debrief Risk Assessment Form (Form 696A) and submit this to the Metropolitan Police and Brent Council's Licensing Unit within 3 days of the conclusion of the event.	Yes/No/ <b>Not</b> applicable
On the weekend of Notting Hill Carnival the following shall apply:	Yes/No/Not applicable
Customers shall not be allowed to congregate outside the premises but shall be kept in an orderly and well supervised queue that does not obstruct the footpath. Portable barriers shall be used to facilitate orderly queuing.	Yes/No
No drinking vessels shall leave the premises.	Yes/No
Substantial food and non-intoxicating beverages (including free drinking water) shall be available during the whole of licensed hours in all parts of the premises where intoxicants are provided.	Yes/No
The use of the ground floor rear garden will cease at 2300hrs, after this time there will be a maximum of 30 persons supervised for smoking only.	Yes/No
Premises was operating 25 persons and closed at 01:30	
The total number of people permitted on the premises including staff and performers shall not exceed 290 on the ground floor.	Yes/No
The total number of people permitted on the premises including staff and performers shall not exceed 100 on the first floor.	Yes/ <b>No</b>
The total number of people permitted on the premises including staff and performers shall not exceed 24 in the first floor dining room.	Yes/No
The locks and barrel bolts flush latches on the exit doors and gates shall be unlocked and kept free from fastenings other than push bars or pads whilst the public are on the premises.	Yes/No



Condition	This is condition being complied with
A residual current device (RDC), having a rated residual operating current not exceeding 30 milliamps, shall be provided to any socket or power supplies to be used for temporary stage, band or disco equipment, likely to be accessible to performers, staff or public. This protection shall be extended to gaming machines, cigarette machines and similar equipment used by the public.	Yes/No/ <b>Not</b> checked
No noise or vibration shall be detectable at any neighbouring noise sensitive premises.	Yes/No
Additional suggested measures	
All door supervisors shall be clearly visible and wear yellow or orange high visibility vests, jackets or armbands so as they are clearly identifiable and visible to guests, staff and on CCTV.	Yes/No
A non-fixed roped off area shall be in place from the premises entrance leading to the left on weekends (and when demand requires it in the week) to prevent customers obstructing the public highway.	Yes/No
No more than 15 customers shall be permitted in the designated smoking area after 11pm. It will be the duty of the SIA staff to monitor the area on a regular basis.	Yes/No
Customers shall not be permitted to take any open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.	Yes/No
A "Challenge 25" policy shall be adopted and adhered to at all times.	Yes/No
Refusals will be noted in the incident book including the person who refused the sale and why.	Yes/No
Notices clearly explaining the licensee's drugs and weapons policy shall be displayed at the entrance and at suitable places throughout the premises.	Yes/No
Toilets shall be checked every 2 hours for the use of drugs and other illegal activities.	Yes/No
A toilet checklist shall be displayed on the wall in all toilets. Staff shall use these checklists to record their name and certify the time of the check. Checklists are to be replaced daily and all old checklists must be retained and made available for inspection by the police and authorised officers from Brent Council.	Yes/No
Notices explaining the licensee's policy on admission and searching shall be placed at each entrance.	Yes/No

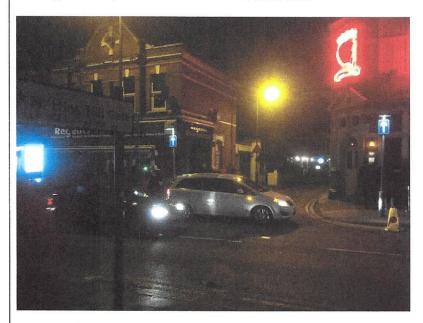
Condition	This is condition being complied with
An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:	
(a) all crimes reported to the venue	
(b) all ejections of patrons	
(c) any complaints received	
(d) any incidents of disorder	Yes/No
(e) all seizures of drugs or offensive weapons	
(f) any faults in the CCTV system or searching equipment or scanning equipment	
(g) any refusal of the sale of alcohol	
(h) any visit by a relevant authority or emergency service	
Closing down procedure	
On a nightly basis, all staff need to evaluate the issue of our customers waiting for transport outside the premises, and implement a policy that will minimise any noise disturbance that our neighbours may be subjected to. Safe travel at night also needs to be considered and groups of customers / friends should be encouraged to go home together and not leave others behind.	<b>Yes</b> /No
Managers must implement a staggered closure policy, across the different room of the premises	Yes/No
Managers must implement a Soft Closure Policy for the final 20 minutes of an evening, allowing customers to compose themselves, think about & plan their journey home (cab, bus, a ride from a sober friend) while they're still inside the premises. If customers enquire as to transport or taxi information, direct them to the signage displayed on the window by the main entrance or behind the bar. Once they leave The Premises, there is a better chance of them dispersing quicker from the pavement. So, for the final 20 minutes of the night:  • Leave lights low • Turn the music off	<b>Yes</b> /No
Door Supervisors must remain on site until all customers have been cleared from the premises and dispersed from the surroundings. Make sure they are safely and quietly on their way.	Yes/No
When customers are leaving The Premises at night, their noise on the street must be minimised by implementing the following:	Yes/No

Condition	This is condition being complied with
Ensure that no customers leave the premises with their drinks. No drinks are allowed outside at any time.	<b>Yes</b> /No
Provide taxi telephone details and night bus details to customers by way of signage and verbal communication from staff to customers.	<b>Yes</b> /No
Allow extra time for drinking up so that customers leave The Premises over a longer period of time. This should minimise the congregation of crowds outside the Premises	Yes/No
If customers are congregating outside the Premises at closing time on any given night, a staff member must facilitate the dispersal of these customers to minimise noise and eliminate flash points.	<b>Yes</b> /No
All staff, including Door Supervisors, must be trained to carry out these tasks and to facilitate effective crowd dispersal at the end of any given evening, and ensure that they have signed a staff record form to verify that they have been trained in these processes	<b>Yes</b> /No

Other observations	Yes / No
Premises is compiling with all mandatory licence conditions	Yes / No / NA
Premises has a fully functional CCTV system that is installed and maintained	Yes / No / NA
Premises has an up to date fire risk assessment that is available for inspection	Yes / No / NA
All fire safety equipment is up to date and operational, and all means of escape are adequately lit and unobstructed.	Yes / No / NA
Premises has documented evidence of staff training, including ( not exclusive ) not serving to persons intoxicated, under age, first aid, crime prevention and under age sales	Yes / No / NA
Surveillance Inspection Notes	Date and time

Customer peeing at 00:12 not Paradise customer.

Took picture of people using the waste bin as table for street drinking The waste bin is unfortunately on the curtilage of the premises so not on Council land





Took picture of garden railing, I believe it would be worth investing acoustic panelling or a screen to prevent customer noise escape from the garden.

Pictures of rubbish left on the street from other licensed premises, all Paradise rubbish is kept on the premises and collected during the day time









0056 urinating not customer from paradise

Three late night refreshment premises within 20 metres of Paradise. The Road is mostly double yellow lines, the latest one is opened is 05:00. Will check licenses on line.

There is a bar restaurant on Regent Street with a terminal hour for alcohol of 02:00, it closed at 01;00 this evening.

Regent Street has double yellow lines, and is also traffic through route.

#### Other information

41 members Staff employed on a Saturday, in total there are 23 left to close including 4 managers per shift minimum of 3 on a weekend shift



Garden closed at 0130.

At a duty manager is positioned outside sole responsibility to help with quiet egress

SIA Security at end of the road at 0130.

SIA Security were giving people travel information as they were leaving the premises.

Customers leave the premises via taxi, this is combination of Black taxi, Ubers, and people being directed to the local taxi company.

0208 2 people left in upstairs room.

Taxi management is a challenge that the management need to remain on top of as the road is narrow, at 01:00 two night buses passing beeped hours to say hello.

28 CCTV camera in the premises including two camera covering outside area of the premises

Office observations	Yes / No
Premises has no outstanding enforcement action in respect of Licensing Act 2003	Yes / <b>No</b> (If yes details specified below)
Premises have not been served a Section 19 closure notice in last 12 months.	Yes / <b>No</b> (If yes details specified below)
Premises has no outstanding enforcement action in respect of Environmental Protection Act	Yes / <b>No</b> (If yes details specified below)
Premises is an active participant in pub watch or other business to business best practice scheme	Yes / No

<u>Declaration by inspecting person</u>

Print Name: Niall Forde

Date: 05 March 2017

Signed

# TAB 13 NIALL FORDE APPENDIX 5 PARADISE LICENSING TRAINING LOG

#### Paradise Ingress & Egress Plan.

Head of security to arrive 1-hour pre doors to go over the security arrangements and to assign positions.

At 8:55pm prior to door girl starting, rest of the door team arrives for brief. This includes door girl, a manager and rest of security team.

Rope barriers are put up on the outside the front door along the right hand side on Kilburn Lane. These barriers are put up in a 3 queue configuration. Care must be taken not to block the the footpath and always making sure the front door is free at all times , as this is a designated fire escape. The barriers is never extend beyond the corner of the Paradise.

Rope barriers are also put on the left of the venue cordoning an area for smokers.

Security will be placed in the following manner as to insure no fire exits are blocked and to direct customers into the correct queue. These locations are as follows. One at front door of Paradise opening and closing doors for the guests, one at the beginning of the barriers monitoring the queue, one floating in the front area being vigilant and making his presence felt on the footpath and the smoking area on the left of the entrance.

A steward must be placed at the Regent Street making sure people are not to make any noise or any other antisocial behavior in his presence.

### NO BARRIERS OR TRAFFIC CONES ARE PERMITTED TO BLOCK OR OTHERWISE OBSTRUCT THE ROAD AT ANY POINT!

The following arrangements must be adhered to without fail.

Security must make a conservative effort in ensuring that every one leaving the venue to do so in a quite and civilized manner.

All doors leading to the front door area must remain closed as much as possible to prevent sound leakage. Door are not to be propped open at any point.

Steward must position themselves in a High Visibility jacket at the junctions with Kilburn Lane & Regent Street to ensure that any one entering from this side is asked to remain quite as this is a residential area.

No barriers, traffic cones, boards of any kind should be used to block or otherwise obstruct the flow of traffic at any point.

Any vehicles blocking the road should be asked to move on swiftly.

No vehicles should be allowed to park in front of the venue obstructing traffic.

Any guest exiting the venue must be asked to remain quite while leaving the area.

No bottles or glasses are permitted outside the venue and any such objects must be removed from the area at the soonest available opportunity.

After the last guest has left the building all security must be implemented to move all guests from the area and towards the Chamberlene Road or Harrow Road.

Any disturbances must be reported to the General Manager or to the duty manager at the end of the night.

Any communication from our neighbors, the local authorities & the police should be reported to a manager immediately.

The area outside the venue and the length of Regent Street must be swept and all bottles glasses and other materials are to be picket up at the end of the night.

#### Paradise Entrance and Egress document

#### **Entrance Mode**

- Head of security to arrive 1-hour pre doors to go over the security arrangements with management and to assign positions.
- At 5min prior to door girl starting rest of the front door team arrives for brief. This includes door girls, a manager and rest of security team.
- Rope Barriers are put up outside the front door on the right hand side for queuing up and on the left hand side for smoking. Care must be taken not to block the main entrance, as this is a designated fire escape.
- It is the responsibility of the security to control noise levels outside the front door area and to inform passersby that this is a residential area and to keep quite.
- All searches to be conducted just before the entrance outside the main doors.
- If you are positioned on the front door it is your responsibly to:
  - i. To actively monitor and control all noise levels from customer, passersby and vehicles.
  - ii. Ensure the safe queuing of all customers in a controlled manner.
  - iii. To be informative in relation to entry cost, safety and waiting times (at the managers instruction.
  - iv. To ensure that any underage, intoxicated or abusive guests are pointed out to the head of security/management.
- Once the customer has passed the cashier the security team member there should direct customers into the venue and be able to give directions and answers to the cloakrooms, bars, toilets etc.
- A steward is stationed at the junction of Regent Street and Kilburn Lane all night to keep area clear.
- Security should then take their places at the following positions at the front of the venue as directed by the head of security.
  - 1. In this position you are responsible for the accurate clicker count of people entering & exiting the building. Inform the door girl/management of any VIP/DJ arrival.
  - 2. In this position you are responsible for managing the front of the queues, bag checks and body search if need be. Here the door person/manager, answering the front customer's questions & inform customers to take care and look after their belongings while searching all customer bags. All of this in a polite friendly manner.
  - 3. This position entails: Insure the step is unobstructed, monitor and control the queue system, allow guests to move in a controlled manner and direct customers to the back of the queue if they try to jump the queue. Also in this position you should re-inform customers to have tickets & correct money ready and check ID's in a polite friendly manner.

All of the above should be done in a polite & professional matter. If you have any questions about the above please ask a manager or the Head of security.

#### Exit Mode

The exit setup must be implemented when we close the garden area, times vary on night depending on busyness usually half an hour before we close and front smoking area barriers to be taken off at 10minutes to close. Main queue barriers arriers are to be taken off as to direct the flow at the same time.

Page 117 theparadise.co.uk

#### The Columbo Group Ltd- Paradise By Way of Kensal Green

#### **Licensing Instructions**

There are strict laws and company rules concerning the sale of alcohol. This form is designed to ensure that you understand your responsibilities. You must therefore observe the rules and sign this form before you are allowed to serve alcohol.

Breaking the law can result in heavy fines and the loss of our licence. At the very least, in the event of the authorities discovering that you have served alcohol to someone under the age of 18 or someone who is drunk, you could be issued with an £80 fixed penalty notice, which would be your personal responsibility to pay. A conviction for any matters listed over on the next page, not only leaves you with a criminal record but may also prevent you from becoming a personal licence holder in the future. In addition, if you do not comply with these rules, disciplinary action may be taken against you that could result in the loss of your job.

The licensing act 2003 requires that every sale of alcohol must be *made* or *authorised* by a Personal Licence Holder. A Personal Licence Holder is someone who has been trained in Licensing Law and satisfied a number of criteria in order to obtain their Personal Licence.

### You are authorised to sell alcohol at Paradise By Way Of Kensal Green, 19 Kilburn Lane, W10 4AE by Steve Ball

- 1. It is **illegal** to sell alcohol to anyone who is under 18 and if I have any doubts I **must** challenge for ID. If I break this rule, I will be committing a criminal offence
- 2. CHALLENGE 25 If a customer looks under 25 you must ask for identification
- **3.** Acceptable ID is a valid passport, a UK photocard driving licence, or ID card which has the PASS logo in the hologram. **No other form of ID is acceptable**
- 4. You **must** inform any other member of staff who is serving someone, if you believe that person is under 18
- It is illegal to serve alcohol to someone over 18 if you suspect it may be for a person under 18
- 6. It is **illegal** for anyone under 18 to consume alcohol on the premises.
- 7. It is **illegal** to serve anyone who is drunk or appears to be drunk
- 8. You **must** not serve alcohol to the companion of a drunken person for the drunken person's consumption
- You must ask anyone you believe to be drunk or disorderly to leave the premises
- 10. You must not serve any alcoholic drinks after the end of trading hours

Weights and Measures Act specifies the measures in which some drinks are to be dispensed and type of glasses in which they are sold.

WHISKEY, GIN, RUM and VODKA

#### 00059

- The Weights and Measures Act (Intoxicating Liquor) Order 1988 further requires that whiskey, gin rum and vodka be sold for consumption in a bar in measures of 25ml or multiples thereof, or 35ml or multiples thereof.
- These measure requirements do not apply:
- When a drink including whiskey, gin, rum or vodka contains a mixture of three or more liquids.
- When a customer specifies the quantity of any of these spirits required in a mixed drink.
- The customer should always be able to see you pouring the measure either via optic or thimble measure.

#### WINE

Licensees are increasingly offering wine to their customers and it is often sold by the glass. When sold by the glass the wine must be in measures of 125ml or 175ml or multiples thereof. Both measures may be used on the premises. The licensee must display a statement setting out the measures that are in use. This statement may be included on the menu or wine list. There is no requirement to serve wine in a lined glass.

Measures are 175ml, 250ml and 750ml. Any or all of these measures may be used in the same premises and the licensee is required to display a statement setting out the quantities contained in such carafes or vessels. This statement may be included on the menu or wine list.

#### **ADULERATION**

- You MUST not add any other substance e.g. water to any drinks unless requested by the customer.
- I have read and understand the information above, and understand that non-compliance to these laws could result in disciplinary action



#### 00060

PRINT NAME:	
SIGNATURE:	
DATE:	

#### 00061

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Trainer	SCOT		
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Josh		Υ	
Justas		Υ	
Lora		Υ	
Tom		PT	
Kaled		Υ	
Alice		Н	
Cristina		Υ	
Daniele		Υ	
Luke		Υ	
sheree		Υ	
Vincenzo		Υ	
COSIMO		Υ	
PIETRO		Υ	
Waqas		Υ	
Thamila		Y	
Paula		Υ	
Stella		Υ	
Julija		Υ	

# TAB 14 NIALL FORDE APPENDIX 6 CUSTOMER SIGNAGE







# TAB 15 NIALL FORDE APPENDIX 7 PARADISE INCIDENT LOGS



## 00065 INCIDENT REPORT



All incidents must be recorded. Where an incident may lead to further action, for example an accident or injury to a customer or a team member it is vital that the Company Incident reporting procedure is followed in full, and that all relevant details are recorded, and the appropriate CCTV tapes are retained on site to assist in any investigation

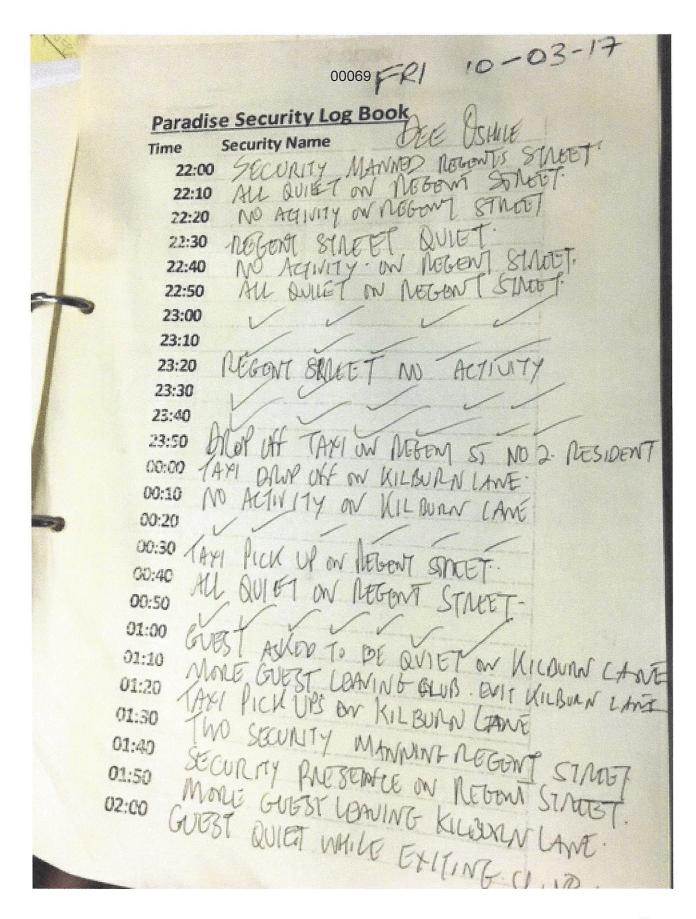
Where there are no incidents on that particular date please ensure that the log clearly states that this is the case, and that the log is not just simply left blank.

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recorded and	all information	is correct."		171				
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		Batteria and Company of the Company	KD SECU	RITY LTD				

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Concealed Weapons MWV				No	of ID's	Scann	ed		

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#### INCIDENTOREPORT

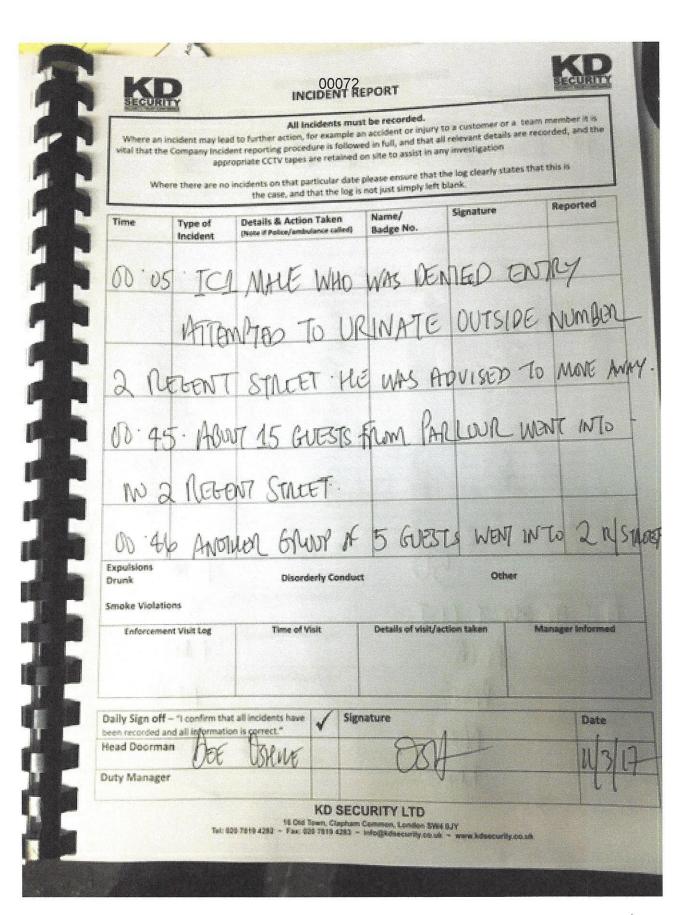


All Incidents must be recorded. Where an incident may lead to further action, for example an accident or injury to a customer or a team member it is vital that the Company Incident reporting procedure is followed in full, and that all relevant details are recorded, and the appropriate CCTV tapes are retained on site to assist in any investigation

Where there are no incidents on that particular date please ensure that the log clearly states that this is the case, and that the log is not just simply left blank.

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		KD SECU	RITY LTD	14	
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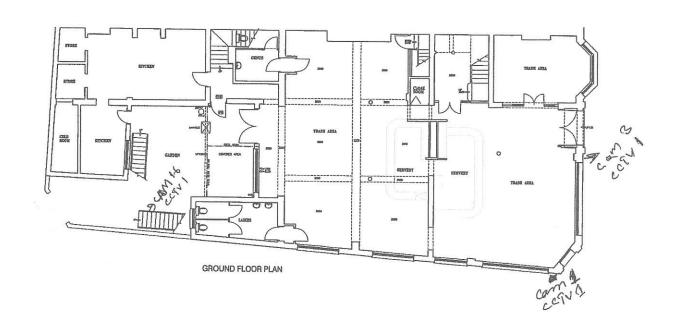
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#### **TAB 16**

### **NIALL FORDE APPENDIX 8**

**PREMISES LAYOUT: EXTERNAL CAMERAS** 

#### Appendix 8



	PROJECT PARADISE 19 KILBURN LANE, W10 4AE ASSERBAN
P 1 7 7 7 7 7 7 1 100 MEIRES SCALE 1100	GROUND FLOOR PLAN  Architectural Design & Surveying Services
METRES SCALE 1:100	SCALE 1:100@A3 DATE 05.01.2013 16 Tennyson Road, Hutton, Brentwood, Essex CM13 2SJ
	DRAWN NJR   DWG No CP/13/01   e: mai@njrouse.co.uk   mwx.njrouse.co.uk   tel: 01277 417735   m: 07958 790207

